

3M Oral Care

Impression Procedure Guide

Causes and Solutions.

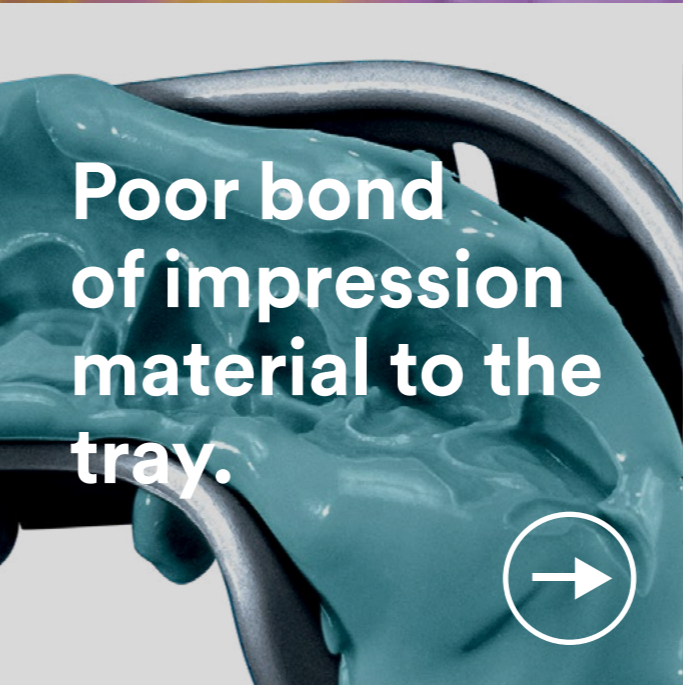
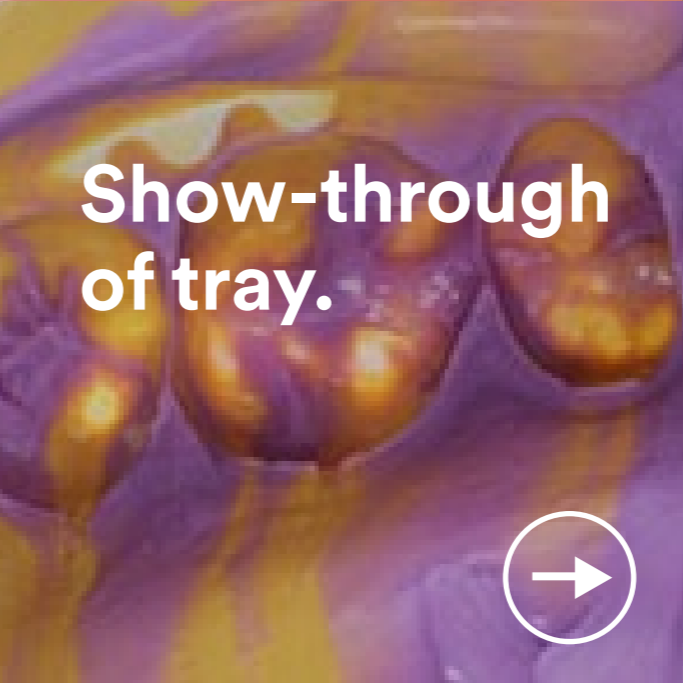
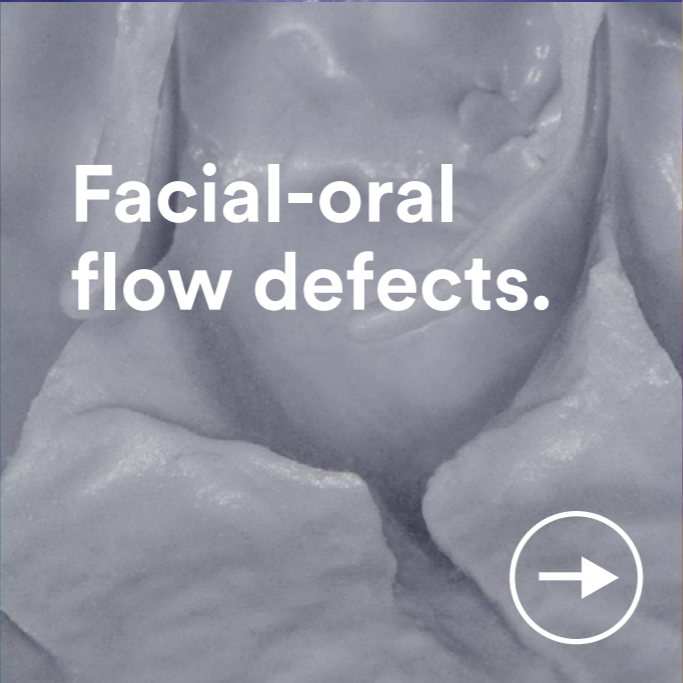
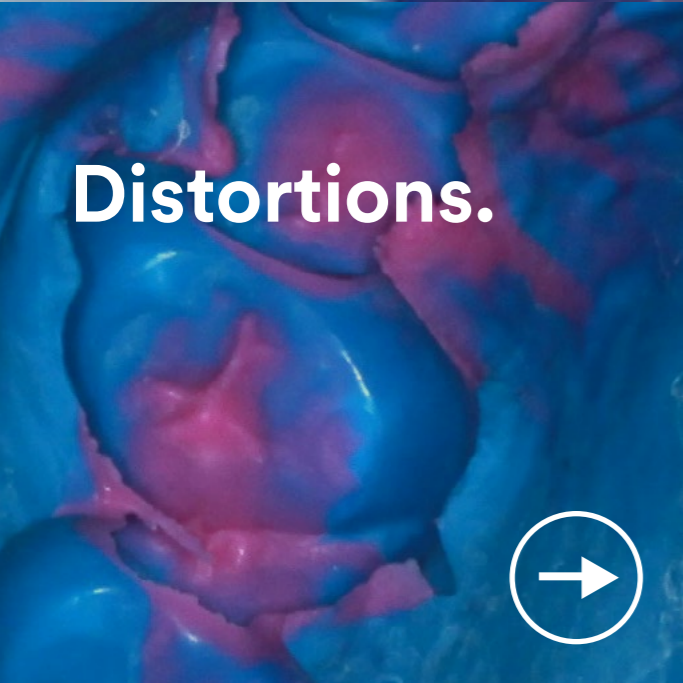


This trouble shooting guide helps identify common impression problems, determine potential causes and provide solutions to get your impression procedure under control.

10 Golden Rules.



For perfect impressions.



Incomplete reproduction of preparation margins.



Causes

Insufficient retraction



Blood and saliva contamination around preparation



Working time exceeded, flowability already impaired



Inadequate coverage of marginal area with light body impression material:

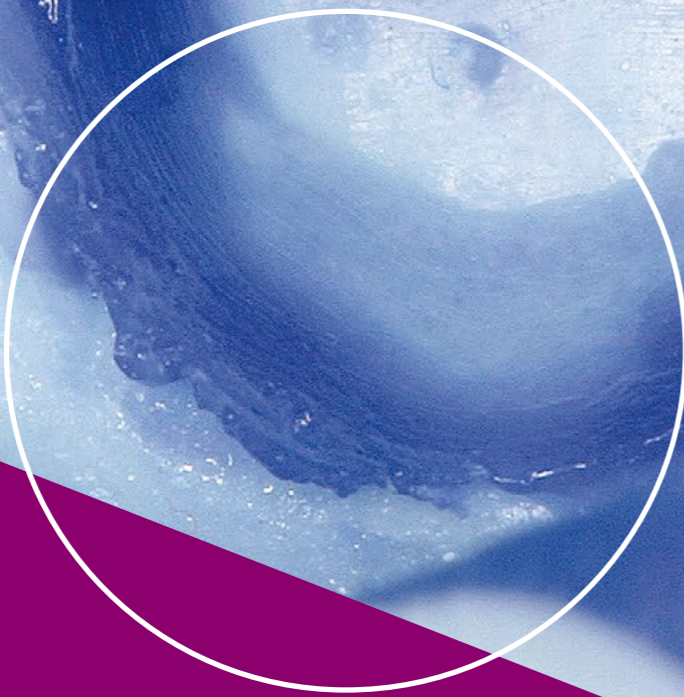
- Wash material displaced/washed away from preparation margins when applying 1-step technique
- Initial impression not sufficiently carved when applying 2-step technique



Impression material has low tear resistance



Incomplete reproduction of preparation margins.



Solutions



Insufficient retraction

What to do.

Retract gingival tissue to entirely capture the prepared area. Retraction cords as well as retraction pastes are suitable.

3M™ Astringent Retraction Paste supports your impression work with excellent gingiva retraction with or without cord and haemostasis.

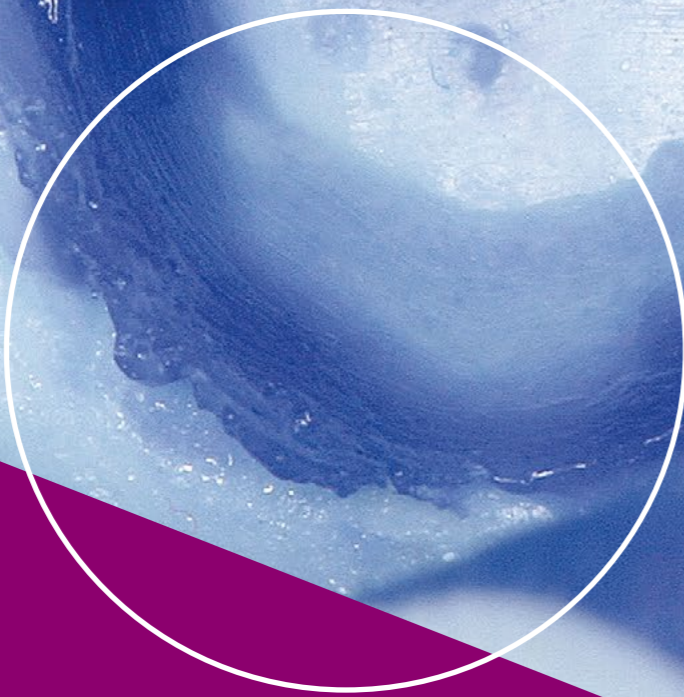


How to use 3M™ Astringent Retraction Paste

View full technique guide for **3M™ Astringent Retraction Paste**



Incomplete reproduction of preparation margins.



Solutions



Blood and saliva contamination around preparation

What to do.

Rinse and dry the prepared area and stop any bleeding by using appropriate retraction technique and a haemostatic agent. Liquids or pastes based on aluminum chloride, aluminum sulfates, or iron sulfates are suitable haemostatic agents.



3M™ Astringent Retraction Paste supports your impression work with excellent gingiva retraction with or without cord and haemostasis.

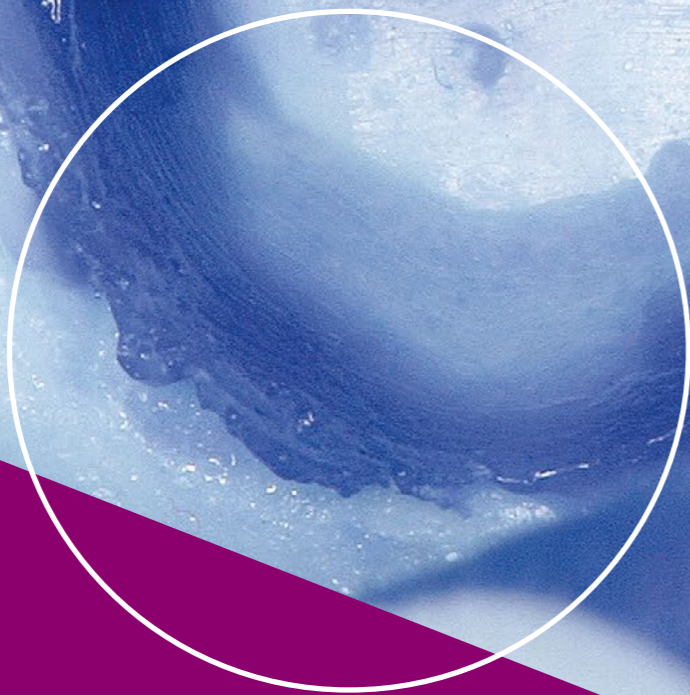


3M™ Astringent Retraction Paste: How it works

View full technique guide for **3M™ Astringent Retraction Paste**



Incomplete reproduction of preparation margins.



Solutions



Working time exceeded, flowability already impaired

What to do.

Select material with sufficient working time (i.e. regular set instead of fast set). Make a choice depending on the individual situation and preference of material. Do not exceed working times given in the instructions for use. In case of 3M impression materials follow given intra-oral syringing times for wash materials.

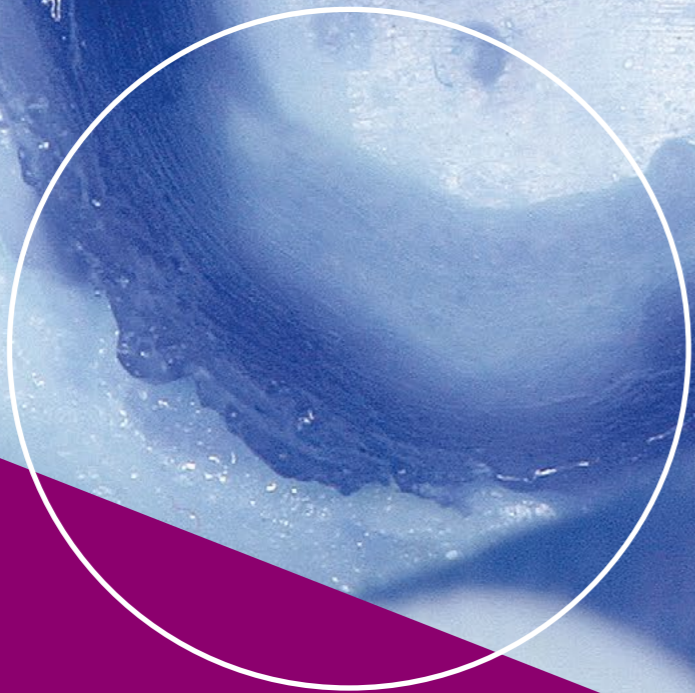
Pay attention to storage temperature. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

3M™ Impregum™ Polyether Impression Material offers a very long working time with constant flow, ideal for large cases. For smaller cases, the “Super Quick” materials provide 45 seconds working time combined with a superfast 2-minute set time. Polyether impression materials in general are less temperature sensitive in its setting reaction than VPS materials.

3M™ Imprint™ 4 VPS Impression Material offers both a fast and a regular setting material. Select Quick Set for 1 to 2 unit cases and Regular Set for cases that involve 3 or more units.



Incomplete reproduction of preparation margins.



Solutions



Inadequate coverage of marginal area with light body impression material

What to do.

Use wash material liberally on preparation and abutments.

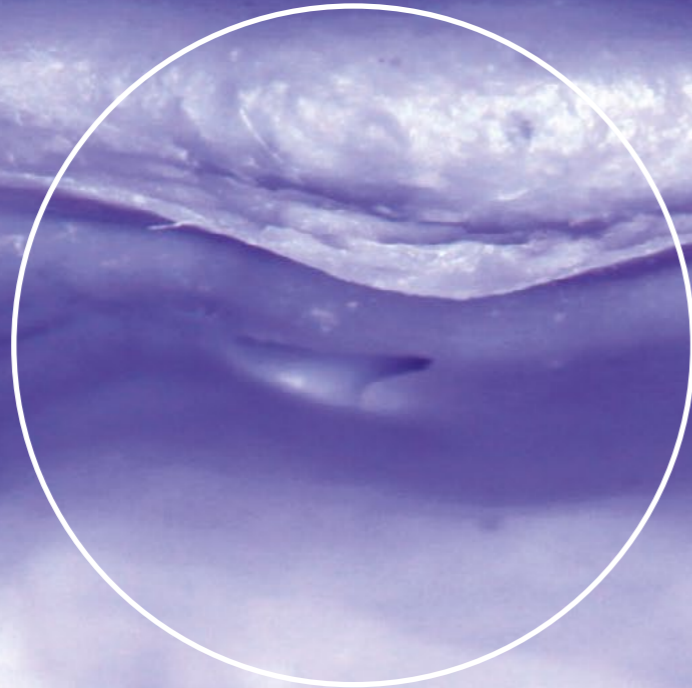
- *When using 1-step technique:* Avoid high viscosity contrast between tray and wash material. Especially, when using putty materials combine them with a high viscosity wash material. In general, follow manufacturers' recommendations for material combinations.
- *When using 2-step technique:* Carve tray material before applying wash material or use foil as spacer.

View recommended material combinations for **3M™ Imprint™ 4 VPS Impression Materials** and **3M™ Impregum™ Polyether Impression Materials**:

| Tray Material | Recommended Wash Material |
|--------------------------------------|--|
| 1-Step Technique - Putty | 3M Impregum Polyether Super Quick Medium Body Wash |
| 3M Imprint 4 Press Putty | 3M Impregum Polyether Super Quick Medium Body Wash |
| 3M Imprint 4 Press Super Quick Heavy | 3M Impregum Polyether Super Quick Medium Body Wash |
| 3M Imprint 4 Press Super Quick Heavy | 3M Impregum Polyether Super Quick Medium Body Wash |
| 3M Imprint 4 Press Super Quick Heavy | 3M Impregum Polyether Super Quick Medium Body Wash |
| 2-Step Technique - Tray | 3M Impregum Polyether Super Quick Light Body Wash |
| 3M Imprint 4 Press Tray | 3M Impregum Polyether Super Quick Light Body Wash |
| 3M Imprint 4 Press Tray | 3M Impregum Polyether Super Quick Light Body Wash |
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| Tray Material | Recommended Wash Material |
|---|--|
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| 3M Impregum Polyether Super Quick Putty | 3M Impregum Polyether Super Quick Medium Body Wash |
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Voids on the margin.



Causes

Blood and saliva contamination around preparation



Improper syringe technique



Working time exceeded, flowability already impaired



Air bubbles in elastomer syringe or intra-oral syringe



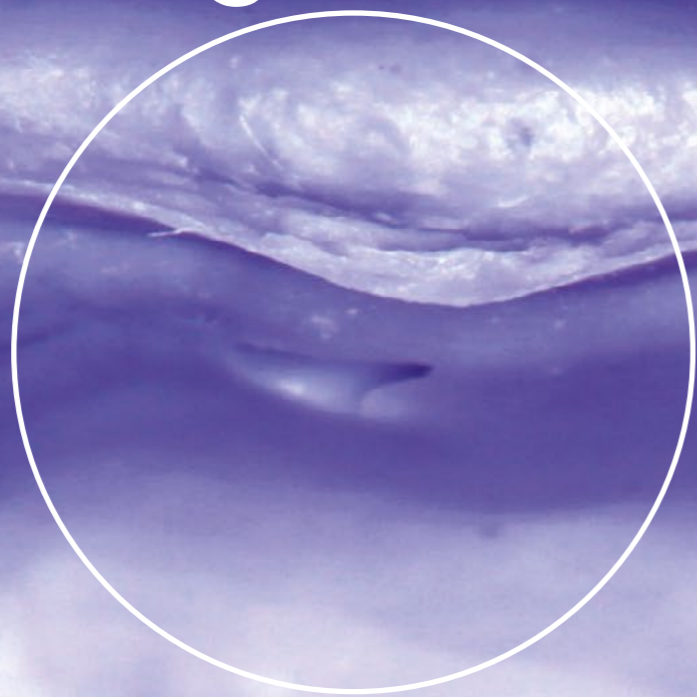
Tray not seated properly



Storage at elevated temperature



Voids on the margin.



Solutions

Blood and saliva contamination around preparation

What to do.

Rinse and dry the prepared area properly and stop any bleeding by using appropriate retraction/haemostatic agents. Liquid haemostatic agents and pastes based on aluminum chloride, aluminum sulfate or iron sulfate are suitable.

3M™ Astringent Retraction Paste supports your impression work with excellent gingiva retraction with or without cord and haemostasis.



3M™ Astringent Retraction Paste: How it works

View full technique guide for **3M™ Astringent Retraction Paste**



Voids on the margin.



Solutions

Improper syringe technique

What to do.

Keep the mix tip permanently immersed in the paste to avoid the formation of air bubbles. Apply a liberal amount of wash material into the sulcus. Start from the bottom up and cover the whole abutment tooth with syringing material. Always keep the tip in close proximity to the surface.

3M™ Intra-oral Syringes Green (for VPS materials) and Purple (for polyether) are easy to handle and give better control of the syringing process.

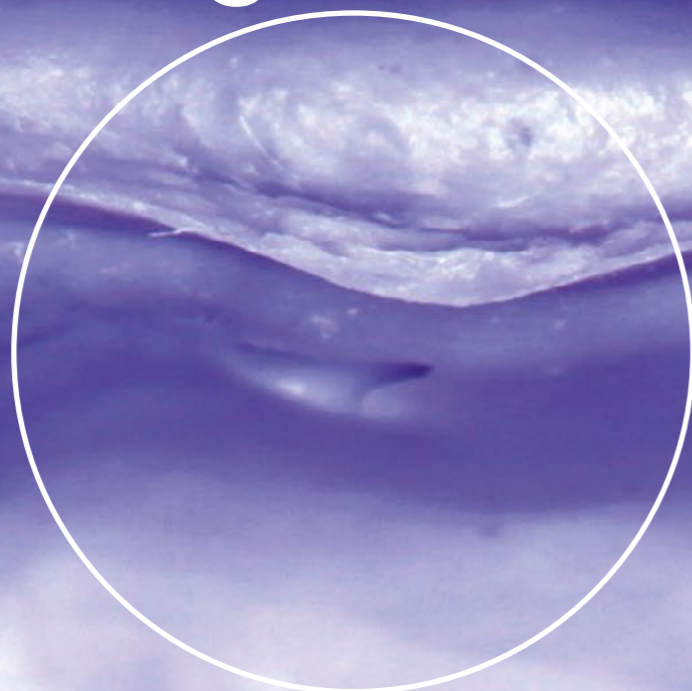


Application of wash material using 3M™ Intra-oral Syringe Purple

View full technique guide for 3M™ Intra-oral Syringes Green/Purple



Voids on the margin.



Solutions

Working time exceeded, flowability already impaired

What to do.

Select material with sufficient working time (i.e. regular set instead of fast set). Make a choice depending on the individual situation and preference of material. Do not exceed working times given in the instructions for use. In case of 3M impression materials follow given intra-oral syringing times for wash materials.

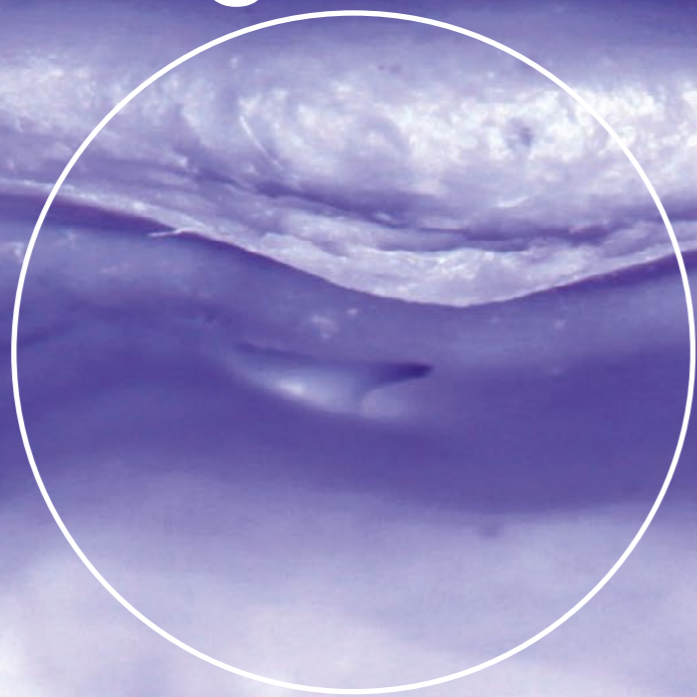
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Voids on the margin.



Solutions

Air bubbles in elastomer syringe or intra-oral syringe

What to do.

Bleed cartridge prior to loading syringe.



Keep flow of material consistent. Do not stop and start while loading the syringe.

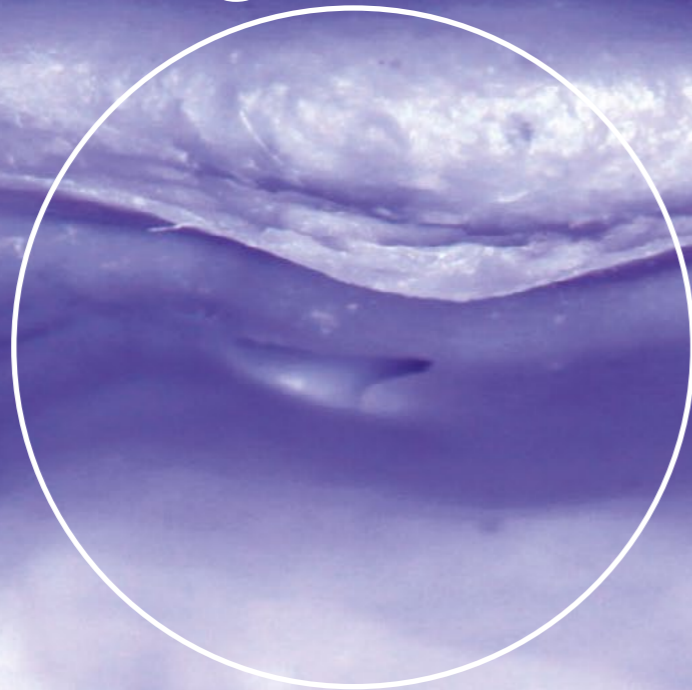


How to load 3M™ Intra-oral Syringe Green/Purple

View full technique guide for 3M™ Intra-oral Syringe Green/Purple



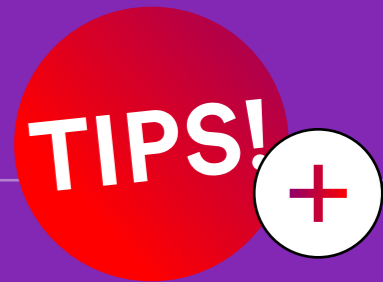
Voids on the margin.



Solutions



Tray not seated properly



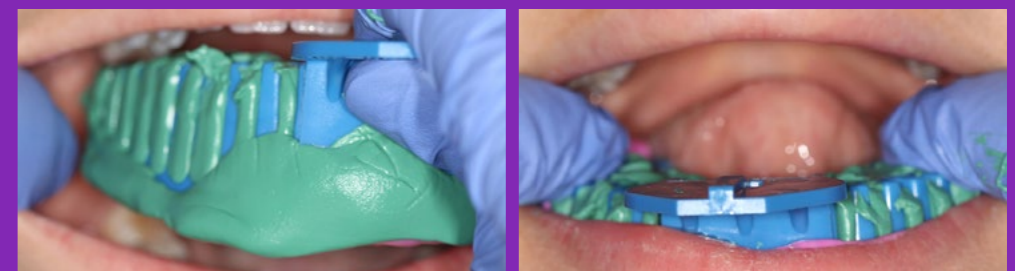
What to do.

Slowly (approx. 5 seconds) insert the loaded tray into the mouth *parallel to the long axes* of the prepared teeth, and hold it in place without applying pressure.

Maxillary arch: Seat the impression straight up. Make sure the handle is aligned with the patient's midline. Always hold the impression tray in the premolar area for stability.

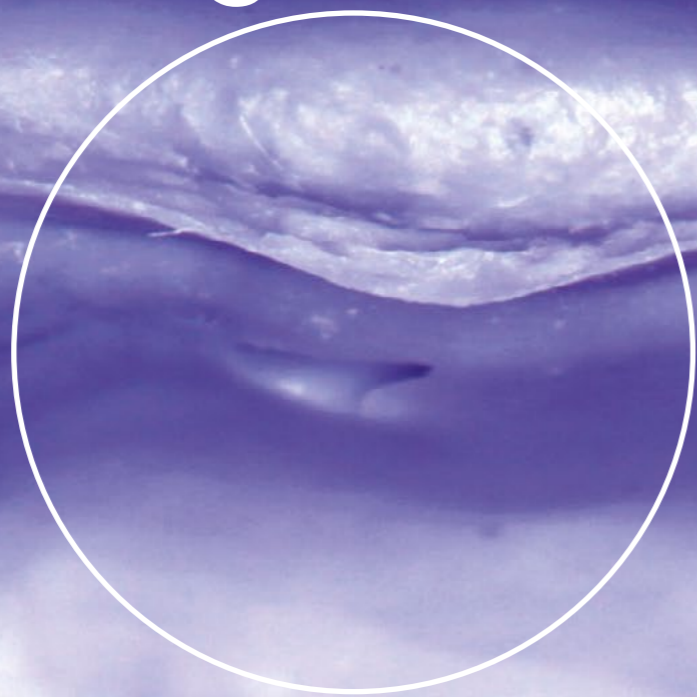


Mandibular arch: Seat the impression straight down over the arch while pulling out the patient's cheek. Make sure the tray handle is aligned with the patient's midline. Apply passive pressure in the premolar areas with your thumbs for stability.



Solutions

Voids on the margin.



Tray not seated properly



W Apply passive pressure while holding the impression tray in place.

- Never ask the patient to hold the tray.
- Never ask the patient to bite down on the tray.

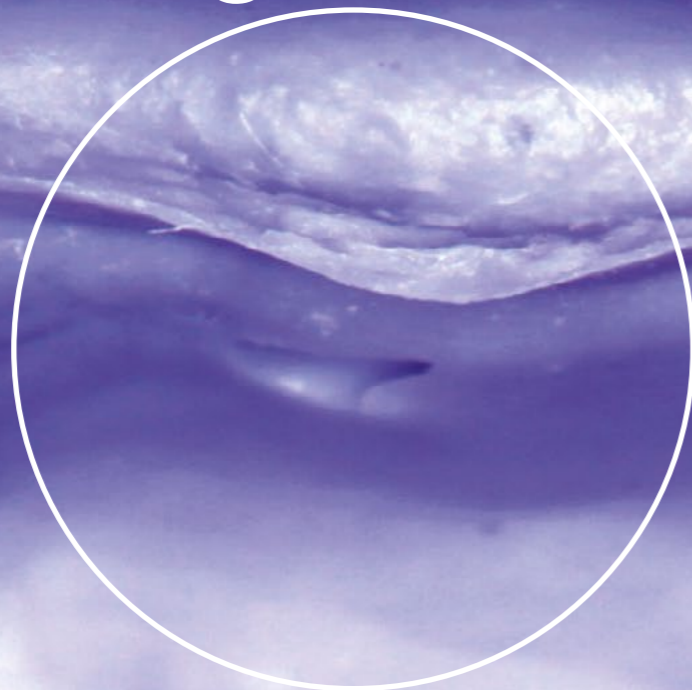
patient's midline. Always hold the impression tray in the premolar area for stability.



Mandibular arch: Seat the impression straight down over the arch while pulling out the patient's cheek. Make sure the tray handle is aligned with the patient's midline. Apply passive pressure in the premolar areas with your thumbs for stability.



Voids on the margin.



Solutions

Storage at elevated temperature

What to do.

Store impression material at room temperature. Usually, times given in the manufacturers' instructions for use are valid for a storage temperature of 23 °C/74 °F. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

Due to its lower temperature sensitivity, **3M™ Impregum™ Polyether Impression Material** is less affected by fluctuations in storage temperature than VPS materials.





Causes

Insufficient retraction



Inhibition of setting due to use of acidic retraction materials/haemostatic agents like aluminum or ferric salts



Smear layers from custom temporary, provisional cements (acrylics) or core build-up present



Inadequately mixed materials



Premature removal of the impression



Inhibition of setting of VPS impression materials due to contact with sulfur from latex gloves



Impression material has low tear resistance



Expired impression material



Tearing at the margin.



Solutions



Insufficient retraction

What to do.

Retract gingival tissue to entirely capture the prepared area. Retraction cords as well as retraction pastes are suitable.

3M™ Astringent Retraction Paste supports your impression work with excellent gingiva retraction with or without cord and haemostasis.

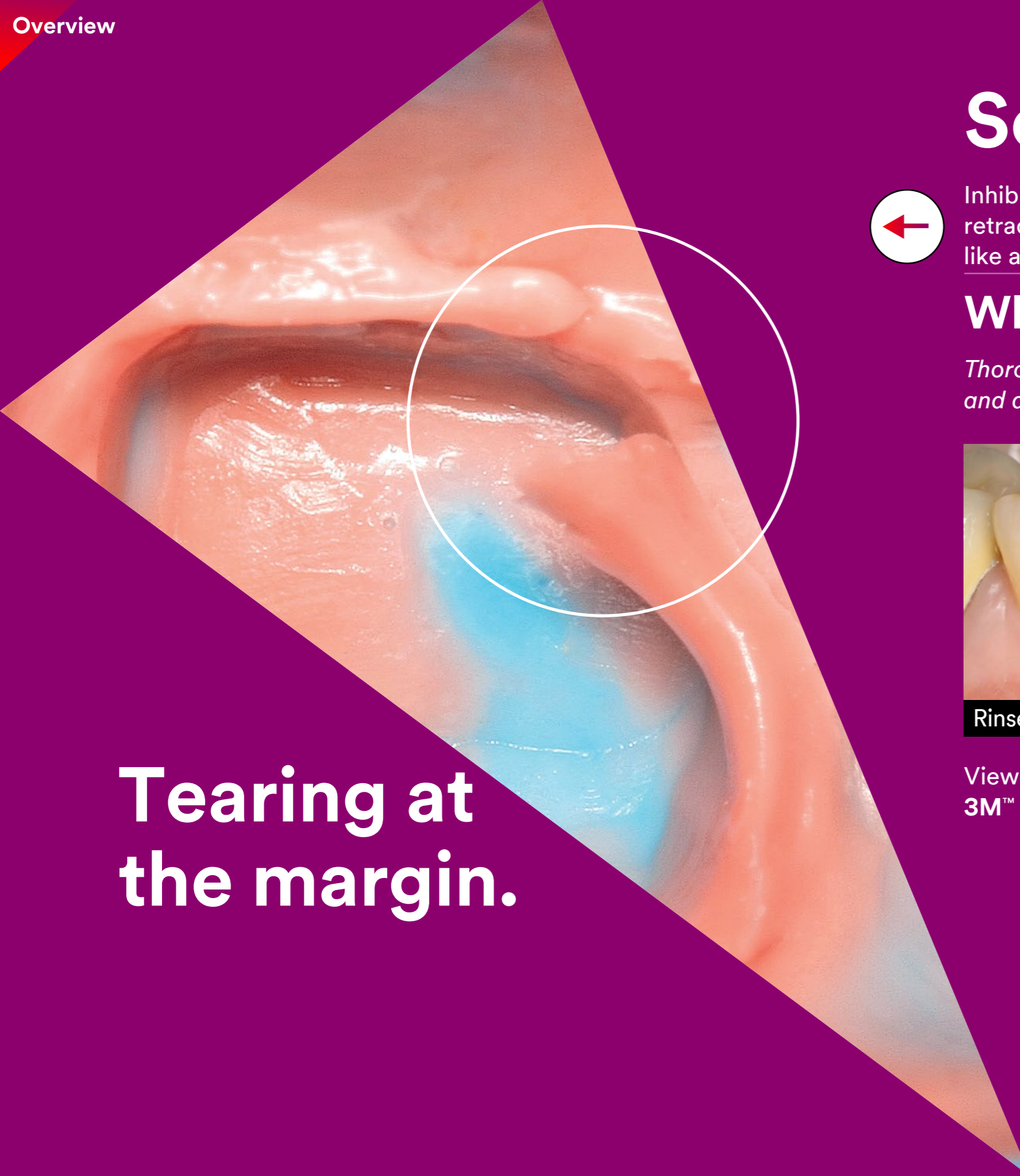


How to use 3M™ Astringent Retraction Paste

View full technique guide for **3M™ Astringent Retraction Paste**



Tearing at the margin.



Tearing at the margin.

Solutions



Inhibition of setting due to use of acidic retraction materials/haemostatic agents like aluminum or ferric salts

What to do.

Thoroughly rinse preparation with water and dry before taking the impression.



Rinse and dry preparation

View full technique guide for 3M™ Astringent Retraction Paste



Solutions



Smear layers from custom temporary, provisional cements (acrylics) or core build-up present

What to do.

Smear layers from acrylates (e.g. core build-up or temporary materials) can inhibit the setting of impression materials.

When core build-up and final impression are made in one appointment:

- Be sure to remove the smear layer completely prior to impression taking with alcohol/by polishing. Check surrounding teeth and tissue for any residue.

When the temporary and final impressions are made in one appointment:

- Fabricate the provisional after taking the final impression or remove the air-inhibited layer on the exposed preparation with alcohol before taking the final impression.
- Do not use impressions already used to fabricate the provisional for subsequent precision impression taking.
- If a temporary is removed prior to impression taking: Remove all residues of cement and clean the abutment tooth. In case of a core build-up remove the air-inhibition layer on the exposed preparation with alcohol before taking the final impression.



Tearing at the margin.



Solutions



Inadequately mixed materials

What to do.

Bleed cartridge before applying the mix tip to ensure even dispensing. Then *use the mix tips recommended by the manufacturer* and dispense a pea-sized amount onto a mix pad prior to use.



Bleed syringe

View full technique guide for 3M™ Intra-oral Syringe Green/Purple



Tearing at the margin.



Solutions



Premature removal of the impression

What to do.

Follow manufacturer's instructions for intra-oral setting time and make sure that the impression material has completely set before removal.

Store impression material at room temperature. Usually, times given in the manufacturer's instructions for use are valid for a storage temperature of 23 °C/74 °F.

Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

View working and setting times of **3M™ Imprint™ 4 VPS Impression Materials** and **3M™ Impregum™ Polyether Impression Materials**:

3M Science. Applied to Life.™ Portfolio Overview 3M™ Imprint™ 4 VPS Impression Material

| Product Name | Working Time (min) | Setting Time (min) | Temperature (°C) | Temperature (°F) |
|--|--------------------|--------------------|------------------|------------------|
| 3M™ Imprint™ 4 VPS Plus | 1:00 | 2:00 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Fast) | 0:45 | 1:30 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Slow) | 1:15 | 2:30 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Ultra) | 0:30 | 1:00 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Ultra Fast) | 0:15 | 0:45 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Ultra Slow) | 1:30 | 3:00 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Ultra Ultra) | 0:10 | 0:30 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Ultra Ultra Fast) | 0:05 | 0:15 | 23 | 74 |
| 3M™ Imprint™ 4 VPS Plus (Ultra Ultra Slow) | 1:45 | 3:30 | 23 | 74 |

3M Science. Applied to Life.™ Portfolio Overview 3M™ Impregum™ Polyether Impression Material

| Product Name | Working Time (min) | Setting Time (min) | Temperature (°C) | Temperature (°F) |
|--|--------------------|--------------------|------------------|------------------|
| 3M™ Impregum™ Polyether (Fast) | 0:45 | 1:30 | 23 | 74 |
| 3M™ Impregum™ Polyether (Medium) | 1:00 | 2:00 | 23 | 74 |
| 3M™ Impregum™ Polyether (Slow) | 1:15 | 2:30 | 23 | 74 |
| 3M™ Impregum™ Polyether (Ultra) | 0:30 | 1:00 | 23 | 74 |
| 3M™ Impregum™ Polyether (Ultra Fast) | 0:15 | 0:45 | 23 | 74 |
| 3M™ Impregum™ Polyether (Ultra Slow) | 1:30 | 3:00 | 23 | 74 |
| 3M™ Impregum™ Polyether (Ultra Ultra) | 0:10 | 0:30 | 23 | 74 |
| 3M™ Impregum™ Polyether (Ultra Ultra Fast) | 0:05 | 0:15 | 23 | 74 |
| 3M™ Impregum™ Polyether (Ultra Ultra Slow) | 1:45 | 3:30 | 23 | 74 |

Tearing at the margin.



Solutions

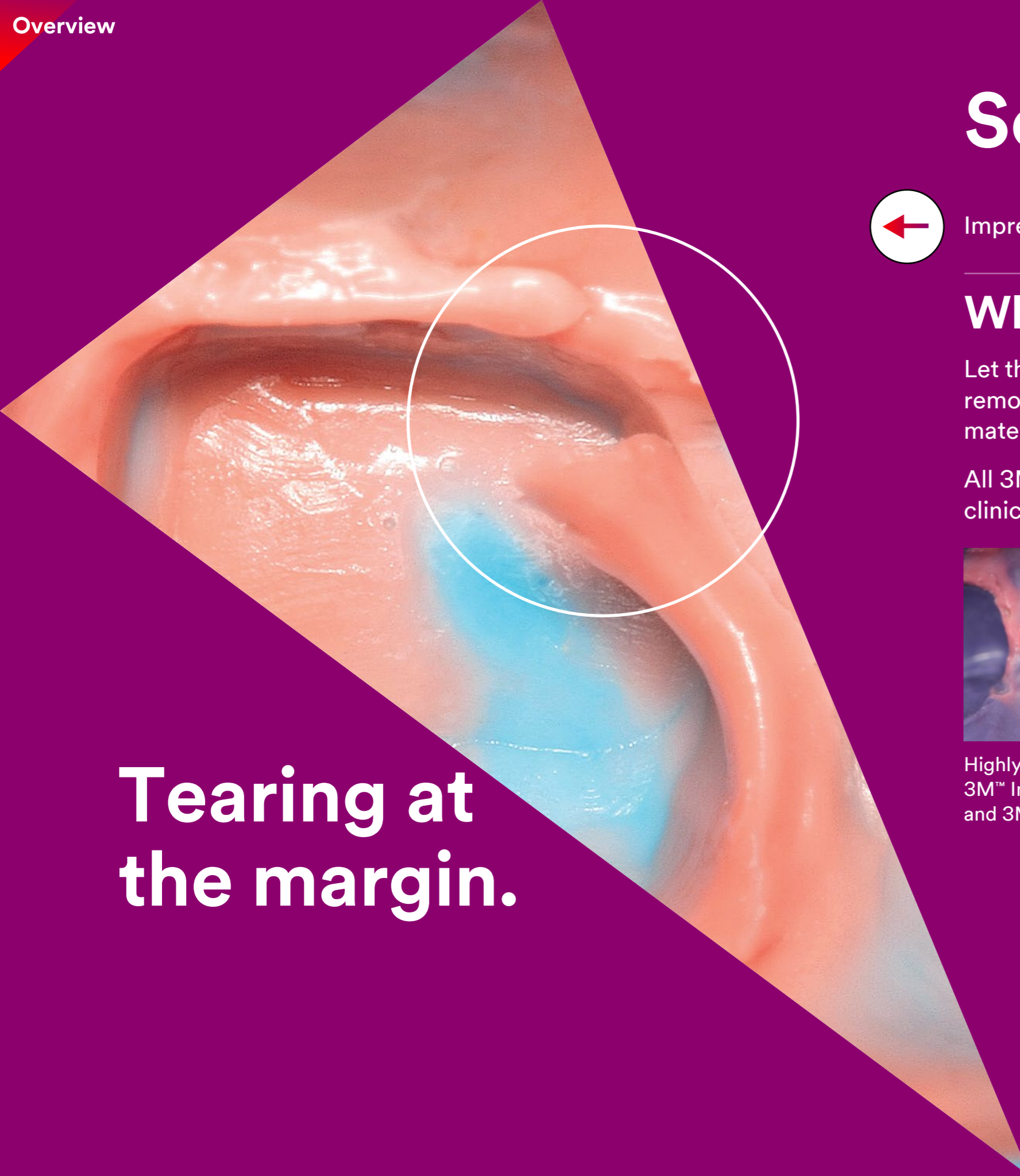


Inhibition of setting of VPS impression materials due to contact with sulfur from latex gloves

What to do.

Use gloves which *do not contain traces of sulfur*, e.g. nitrile gloves.

Tearing at the margin.



Tearing at the margin.

Solutions

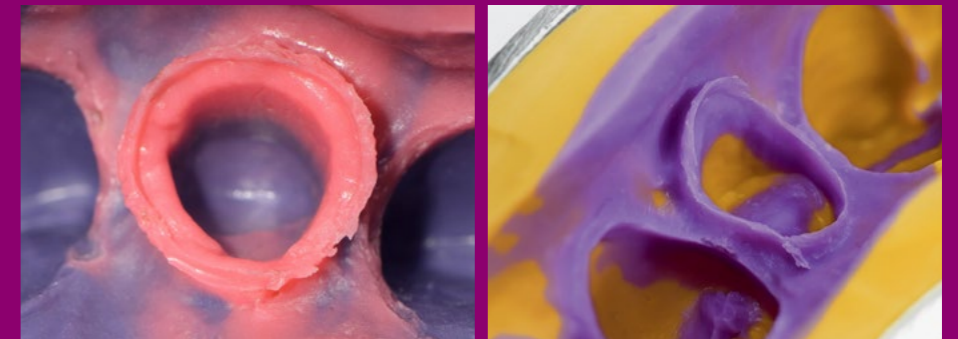


Impression material has low tear resistance

What to do.

Let the material *completely set* prior to removal of the impression and use impression material with sufficient tear resistance.

All 3M precision impression materials offer clinically proven tear resistance.



Highly detailed impressions made with 3M™ Impregum™ Polyether Impression Material (left) and 3M™ Imprint™ 4 VPS Impression Material (right).



Solutions



Expired impression material

What to do.

Do not use expired impression material.

Follow defined storage conditions for materials given in the instructions for use for full shelf life.

Tearing at the margin.



Causes

Thick blood/saliva pooled around the preparation



Insufficient retraction



Inhibition of setting due to use of acidic retraction materials/haemostatic agents like aluminum or ferric salts



Inhibition of setting of VPS impression materials due to contact with sulfur from latex gloves



Working time exceeded, flowability already impaired



Impression material stored at too low temperature



Incorrect storage conditions of the final impression



Inadequate disinfection



Margins complete but not sharp.

Solutions



Thick blood/saliva pooled around the preparation

What to do.

Rinse and dry the prepared area and stop any bleeding by using appropriate retraction technique and a haemostatic agent. Liquids or pastes based on aluminum chloride, aluminum sulfate, or iron sulfate are suitable haemostatic agents.

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Margins complete but not sharp.



3M™ Astringent Retraction Paste: How it works

View full technique guide for **3M™ Astringent Retraction Paste**



Solutions

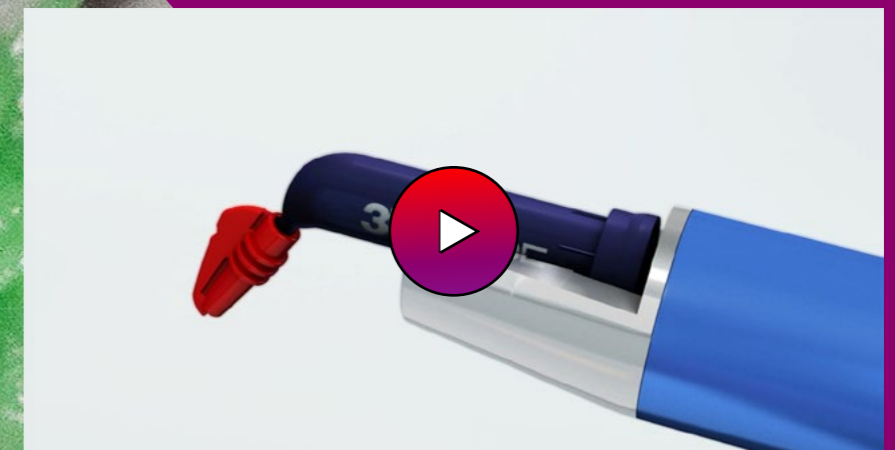


Insufficient retraction

What to do.

Retract gingival tissue to entirely capture the prepared area. Retraction cords as well as retraction pastes are suitable.

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How to use 3M™ Astringent Retraction Paste

View full technique guide for 3M™ Astringent Retraction Paste



Margins complete but not sharp.

Solutions



Inhibition of setting due to use of acidic retraction materials/haemostatic agents like aluminum or ferric salts

What to do.

Thoroughly rinse preparation with water and dry before taking the impression.



Rinse and dry preparation

View full technique guide for 3M™ Astringent Retraction Paste



Margins complete but not sharp.

Solutions



Inhibition of setting of VPS impression materials due to contact with sulfur from latex gloves

What to do.

Use gloves which *do not contain traces of sulfur*, e.g. nitrile gloves.

A close-up photograph of a dental impression in a green tray. A white circle highlights the margins of the impression. The margins appear somewhat blurred and not perfectly sharp.

Margins complete but not sharp.

Solutions



Working time exceeded,
flowability already impaired

What to do.

Select material with sufficient working time (i.e. regular set instead of fast set). Make a choice depending on the individual situation and preference of material. Do not exceed working times given in the instructions for use. In case of 3M impression materials follow given intra-oral syringing times for wash materials.

Pay attention to storage temperature. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

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3M™ Imprint™ 4 VPS Impression Material offers both a fast and a regular setting material. Select Quick Set for 1 to 2 unit cases and Regular Set for cases that involve 3 or more units.

**Margins
complete
but not sharp.**



Solutions



Impression material stored at too low temperature

What to do.

Temperature influences the viscosity. *Store impression material at room temperature.* Lower temperatures might lead to higher viscosities.

A close-up photograph of a dental impression. The impression is filled with a grey material. The margins of the impression are highlighted with a white circle. The margins are complete but not sharp.

Margins complete but not sharp.

Solutions



Incorrect storage conditions of the final impression

What to do.

After disinfection *rinse impressions with water and dry before sending it to the lab.*

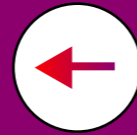


Store impressions at room temperature and away from direct sunlight.

Margins complete but not sharp.



Solutions



Inadequate disinfection

What to do.

Use recommended disinfectants.

Follow the manufacturers' instructions for use.

Do not exceed the immersion time.

A close-up photograph of a dental crown on a tooth. The crown is light-colored and has a white circular highlight around its margin. The background is a solid green color.

**Margins
complete
but not sharp.**

Causes

Working time exceeded,
flowability already impaired



Lack of support/insufficient stabilization
of the tray by operator during the initial
phase of polymerization



Distortions during impression removal



Delamination of impression material
and tray



Selected impression tray is too flexible



The combination of the tray and
impression material is not appropriate



2-step technique:

Delamination of tray and wash material



A high viscosity wash material can displace
the tray material which has already set



Tray material used is too flexible and
distortion occurs during second impression



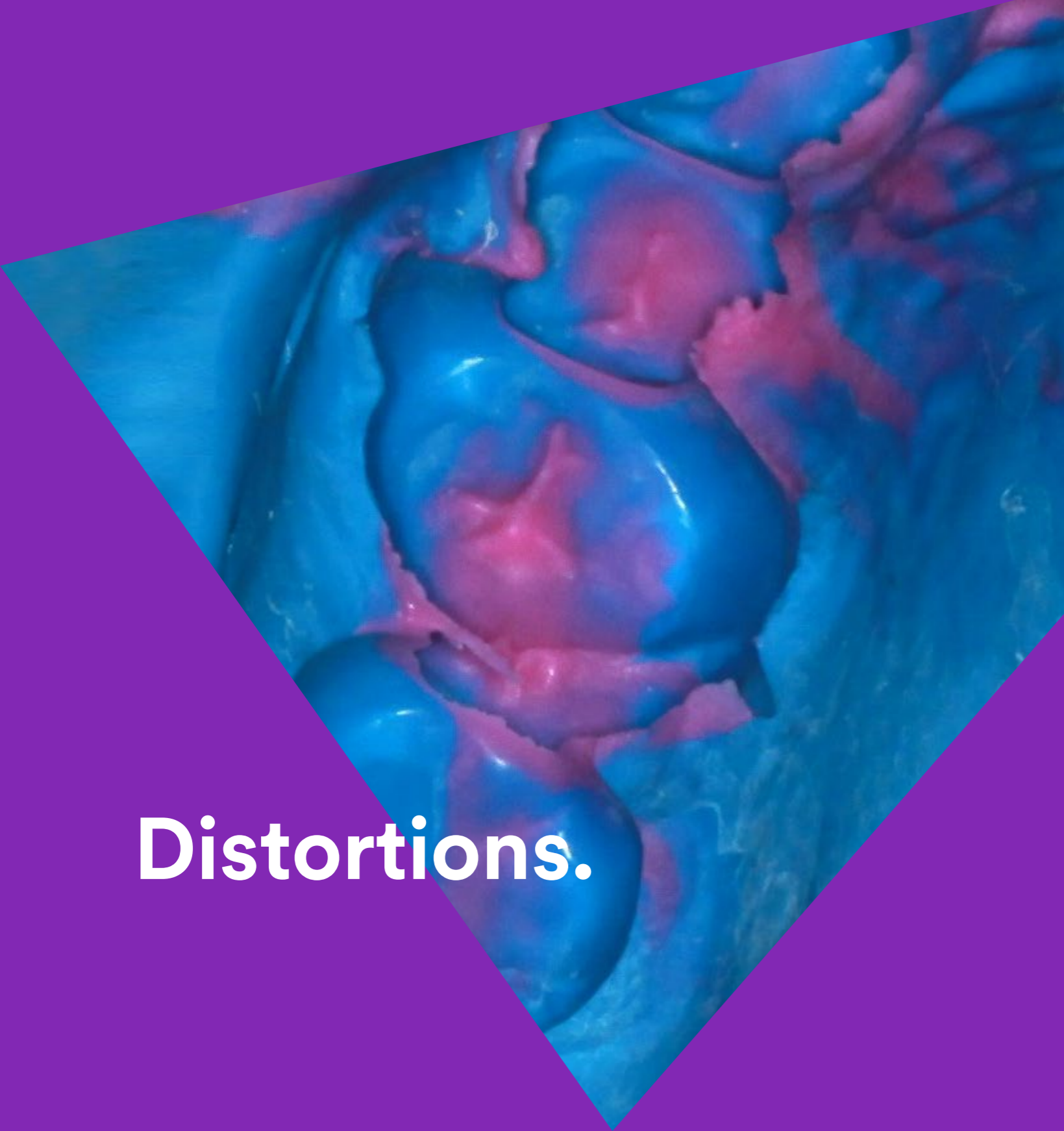
Local distortions due to insufficient carving



Detachment of tray material from
tray during carving



Distortions.



Solutions



Working time exceeded,
flowability already impaired

What to do.

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Distortions.



Solutions



Lack of support/insufficient stabilization of the tray by operator during the initial phase of polymerization

What to do.



Support tray until impression material is sufficiently set. Stabilize the tray after seating, avoid any movements.

When taking an impression of the *upper jaw*, you can easily find support on the chin or cheek bone of the patient.



With impressions of the lower jaw it is recommended to support the tray on the mandibula.

Patients should close their mouth as much as possible without biting down on the tray to avoid deformation of the mandibula and, thus, errors in the impression. Do not try to correct the position of the tray after insertion.

3M™ Imprint™ 4 VPS Impression Material has the fastest intra-oral setting time which means less time for unintended movements.

Distortions.

Solutions



Distortions during impression removal

What to do.

Ensure the impression tray is the *proper size* prior to taking the impression and the material has *excellent elastomeric properties*.

Remove the impression *along the axis of the prepared tooth*.

Follow manufacturer's instructions for intra-oral setting time and make sure that the impression material has *completely set before removal*.



Distortions.

Solutions



Delamination of impression material and tray

What to do.

Use tray adhesive for all types of impression trays and apply adhesive on bottom and on inner sides of the tray, including gauze of dual-arch trays.

Alternatively use **3M™ Impression Trays:** With their integrated self-retentive fleece strip, the application of a tray adhesive is not needed – saving valuable preparation time.

Distortions.



Solutions



Selected impression tray is too flexible

What to do.

Use rigid trays. When using dual-arch trays, impression materials with low flexibility and high shore hardness are beneficial to stabilize the impression.

Both 3M™ Impregum™ Polyether Impression Material and 3M™ Imprint™ 4 VPS Impression Material offer heavy-body material options that are suitable to be used with 3M™ Dual Arch Impression Trays.



Distortions.



Solutions



The combination of the tray and impression material is not appropriate

What to do.

Do not use highly viscous putty materials in combination with flexible plastic trays. Dual-arch trays can be deformed during impression taking.

A close-up photograph of a dental impression taken in a blue plastic tray. The impression material is a pinkish-red putty. The image shows significant distortion, with the material appearing uneven and deformed, particularly in the central and lower regions, illustrating the problem discussed in the text.

Distortions.

Solutions



Delamination of tray and wash material
(2-step technique)

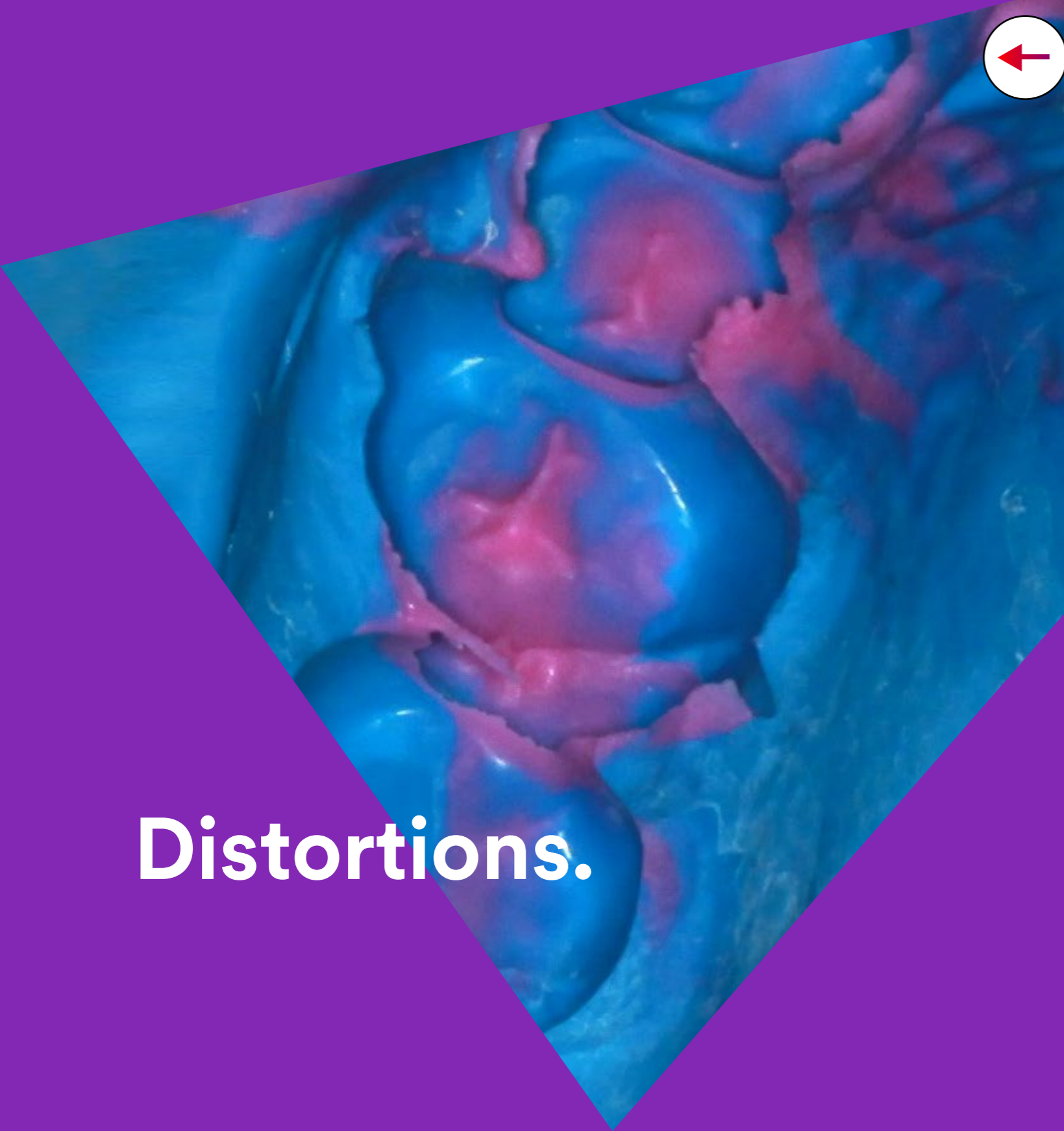
What to do.

Clean the initial impression with plenty of water (or alcohol) and air. During this procedure, saliva has to be removed completely from the impression.



Dry thoroughly before taking the second impression. Do not forget to clean and dry after try-in of first impression.

Distortions.



Solutions



A high viscosity wash material can displace the tray material which has already set (2-step technique)

What to do.

Use low viscosity wash materials which are able to form very thin layers. Carve the first impression with tray material properly before applying wash material.



All interfering areas have been cut with a scalpel to enable easy re-insertion. Also channels are carved in order to allow excess wash material to be displaced.

3M gives recommendations for optimised impression material combinations. View recommended material combinations for **3M™ Imprint™ 4 VPS Impression Material:**

| Tray Material | Recommended Wash Material |
|---|----------------------------------|
| 1-step Technique - Paste | |
| 3M™ Imprint™ 4 Paste™ Heavy | 3M™ Imprint™ 4 Light |
| 3M™ Imprint™ 4 Paste™ Super Quick Heavy | 3M™ Imprint™ 4 Regular |
| 3M™ Imprint™ 4 Paste™ Putty | 3M™ Imprint™ 4 Super Quick Light |
| 1-step Technique - Cartridge | |
| 3M™ Imprint™ 4 Super Quick Heavy | 3M™ Imprint™ 4 Super Quick Light |
| 3M™ Imprint™ 4 Heavy | 3M™ Imprint™ 4 Regular |
| 2-step Technique | |
| 3M™ Imprint™ 4 Paste™ Putty | 3M™ Imprint™ 4 Super Quick Light |
| | 3M™ Imprint™ 4 Light |

Distortions.

Solutions



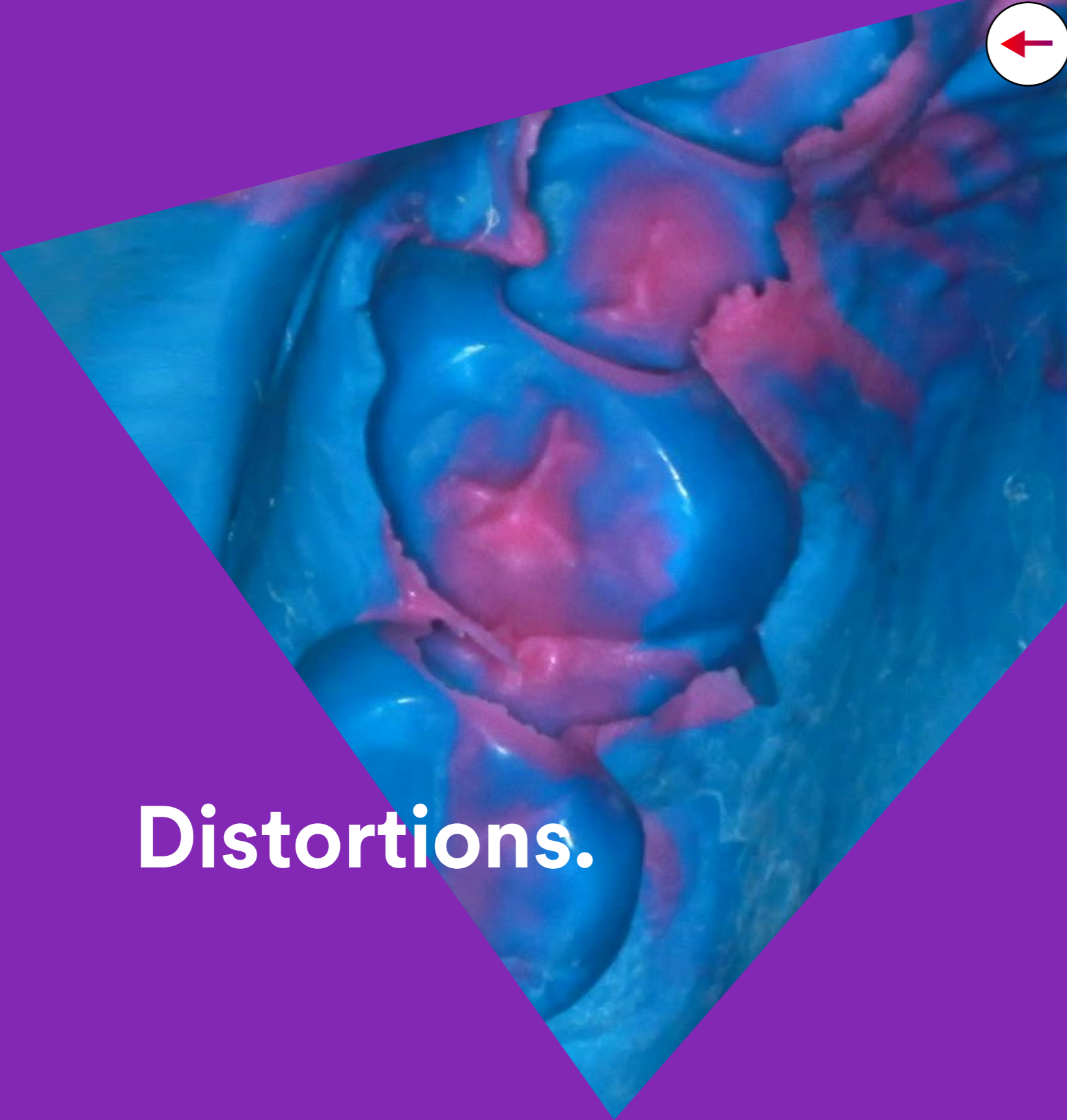
Tray material used is too flexible and distortion occurs during second impression (2-step technique)

What to do.

Use a material with low flexibility and high hardness after set, e.g. **3M™ Imprint™ 4 Penta™ Putty VPS Impression Material**.



Distortions.



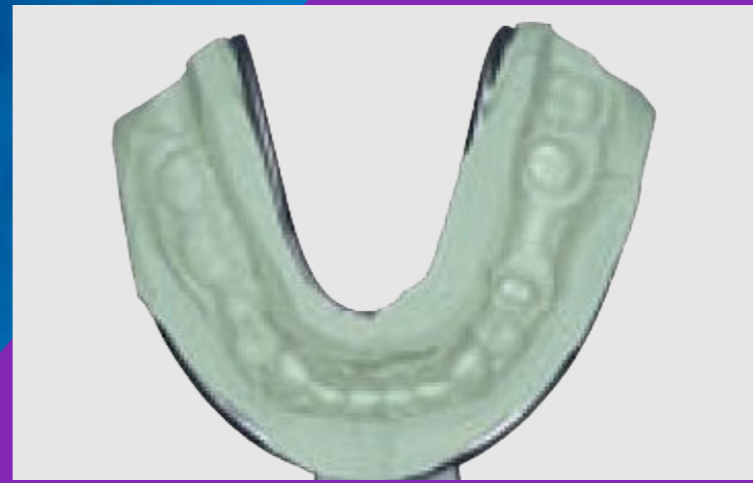
Solutions



Local distortions due to insufficient carving (2-step technique)

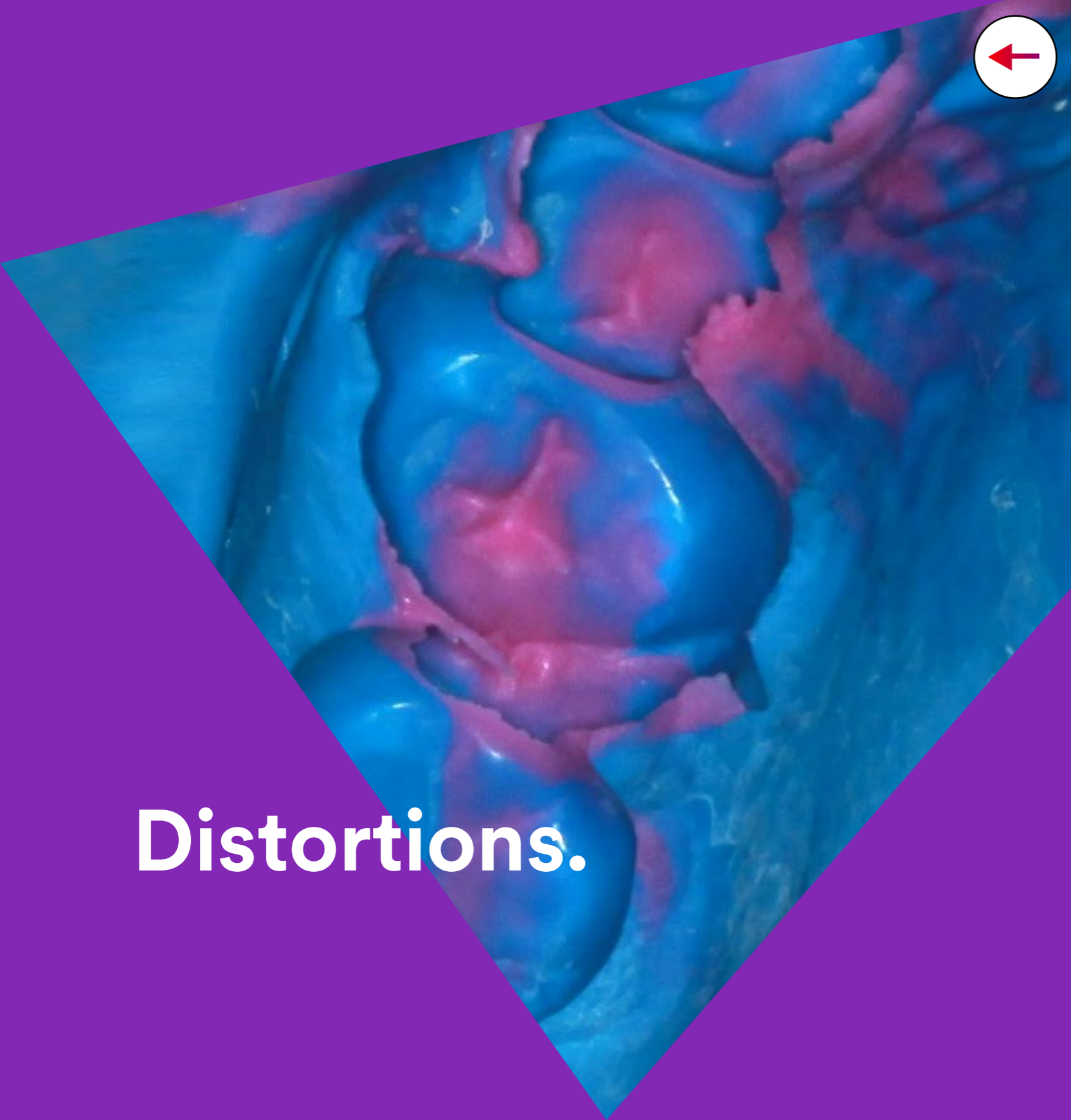
What to do.

Carve the tray material properly.
Check repositioning prior to taking the second impression. Apply controlled pressure by slow and straight tray insertion.



All interfering areas have been cut with a scalpel to enable easy re-insertion. Also channels are carved in order to allow excess wash material to be displaced.

Distortions.



Solutions

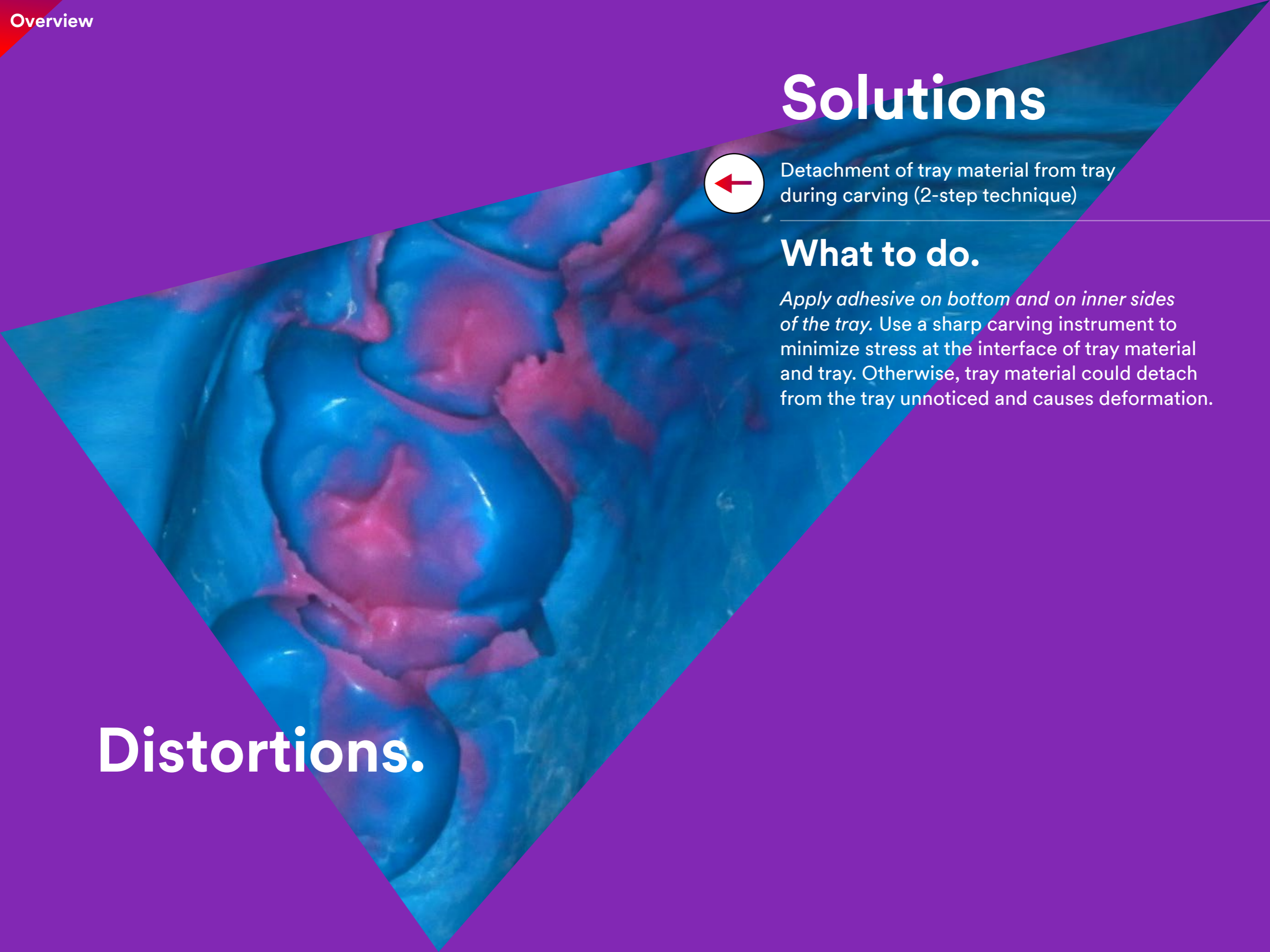


Detachment of tray material from tray during carving (2-step technique)

What to do.

Apply adhesive on bottom and on inner sides of the tray. Use a sharp carving instrument to minimize stress at the interface of tray material and tray. Otherwise, tray material could detach from the tray unnoticed and causes deformation.

Distortions.



Facial-oral flow defects.

Causes

Working time exceeded,
flowability already impaired



Impression tray does not support
the flow of impression material



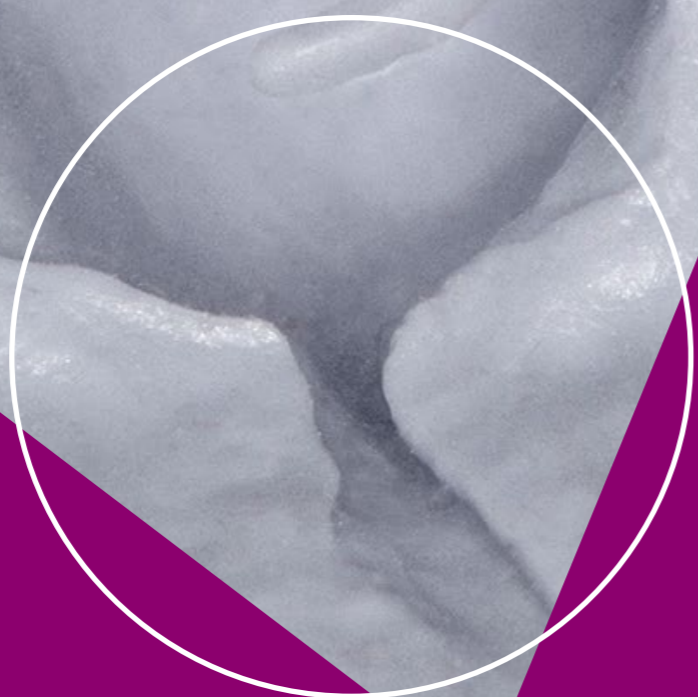
Insufficient amount of
impression material used



Too fast tray insertion



Tray repositioning after seating



Solutions

Facial-oral flow defects.



Working time exceeded,
flowability already impaired

What to do.

Select material with sufficient working time (i.e. regular set instead of fast set). Make a choice depending on the individual situation and preference of material. Do not exceed working times given in the instructions for use. In case of 3M impression materials follow given intra-oral syringing times for wash materials.

Pay attention to storage temperature. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

3M™ Impregum™ Polyether Impression Material offers a very long working time with constant flow, ideal for large cases. For smaller cases, the “Super Quick” materials provide 45 seconds working time combined with a superfast 2-minute set time. Polyether impression materials in general are less temperature sensitive in its setting reaction than VPS materials.

3M™ Imprint™ 4 VPS Impression Material offers both a fast and a regular setting material. Select Quick Set for 1 to 2 unit cases and Regular Set for cases that involve 3 or more units.



Solutions

Facial-oral flow defects.

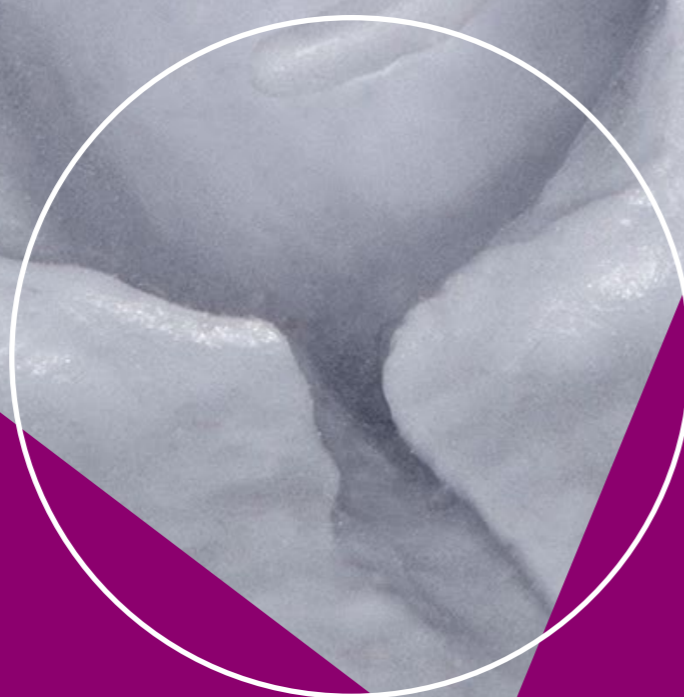


Impression tray does not support the flow of impression material

What to do.

Use rigid trays with correct size. If necessary, apply facial/oral, occlusal or dorsal stops.

Use **3M™ Impression Trays** (or custom trays) that support the flow of the impression material. Their directed flow design minimizes flow defects and distal voids to improve impression accuracy.



Solutions

Facial-oral flow defects.



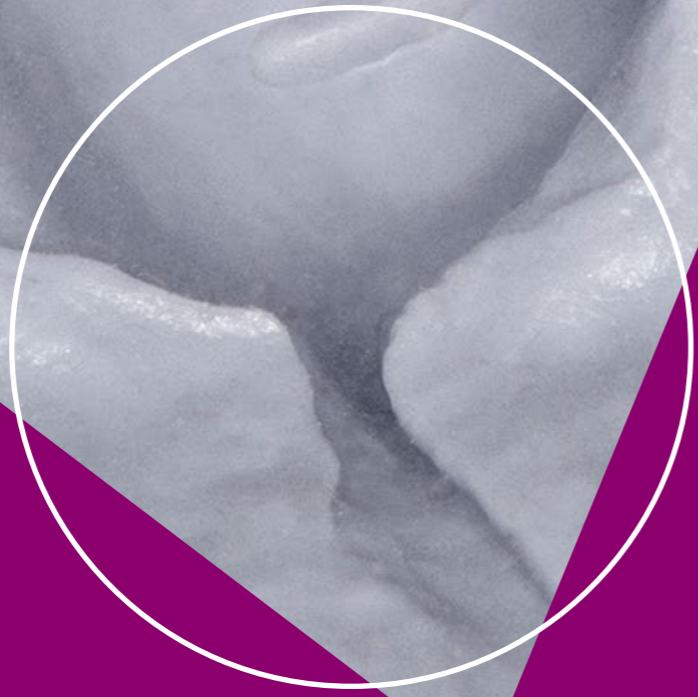
Insufficient amount of impression material used

What to do.

Do not underfill the tray. Use sufficient material to create a back flow effect. If required, block out the palatal area of the tray.



Tray filling using 3M™ Pentamix™ Lite Automatic Mixing Unit



Solutions

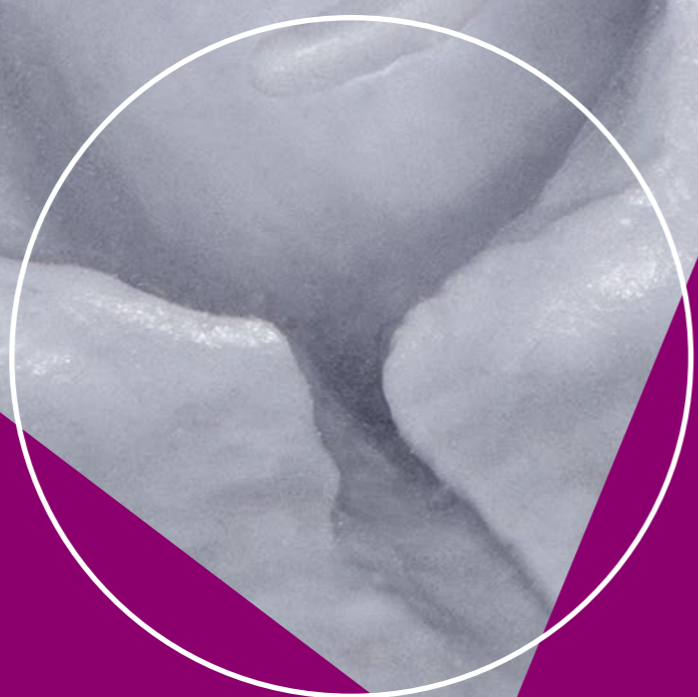
Facial-oral flow defects.



Too fast tray insertion

What to do.

Insert the tray slowly, taking at least 5 seconds, to reduce flow defects.



Solutions

Facial-oral flow defects.



Tray repositioning after seating

What to do.



Stabilize the tray after seating, avoid any movements. When taking an impression of the upper jaw, you can easily find support on the chin or cheek bone of the patient.

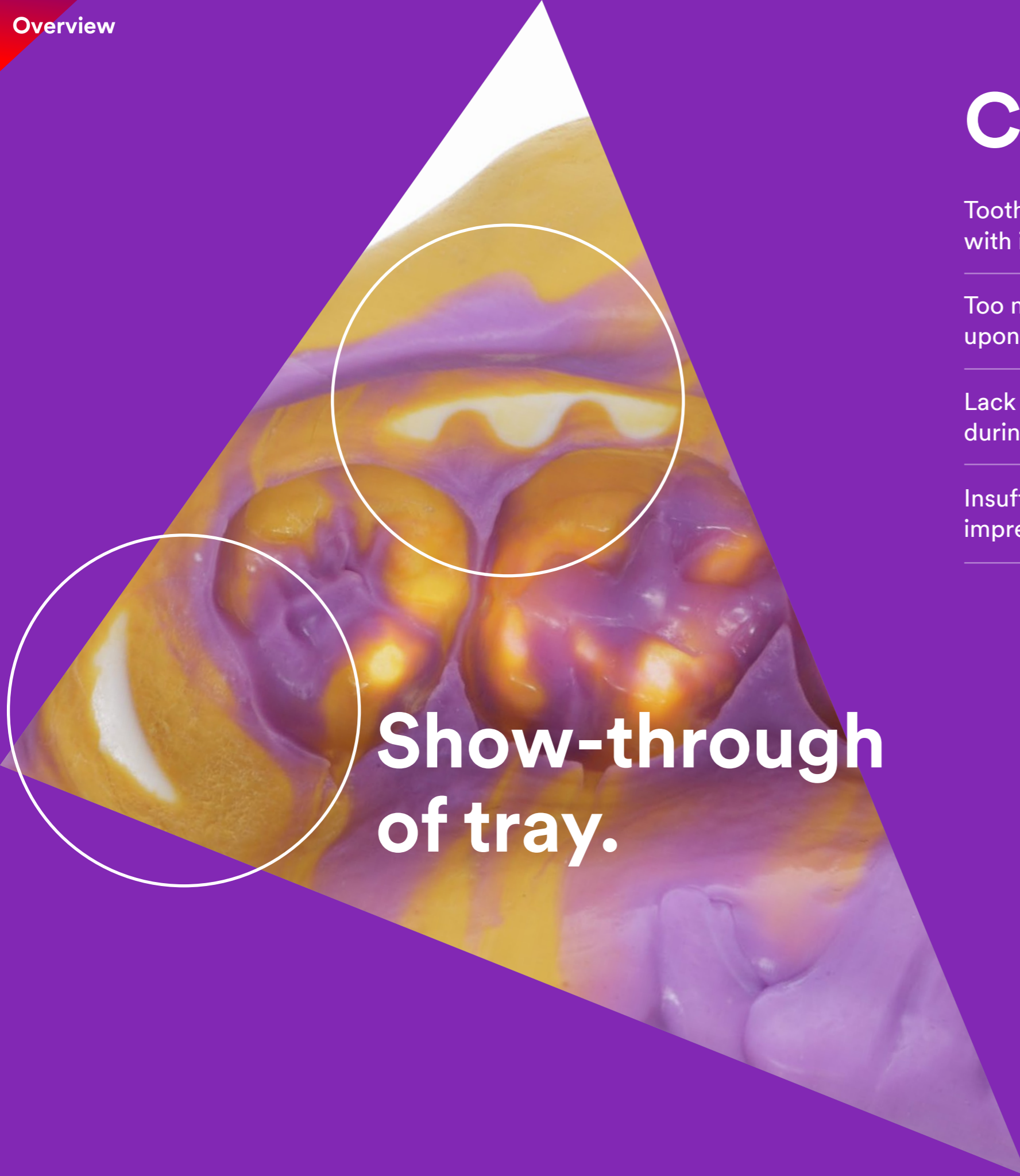


With impressions of the lower jaw it is recommended to support the tray on the mandibula.

Patients should close their mouth as much as possible without biting down on the tray to avoid deformation of the mandibula and, thus, errors in the impression. Do not try to correct the position of the tray after insertion.

3M™ Imprint™ 4 VPS Impression Material has the fastest intra-oral setting time which means less time for unintended movements.

If you prefer using a polyether material, **3M™ Impregum™ Super Quick Material** offers you the performance and reliability of a polyether together with the speed of a VPS.



**Show-through
of tray.**

Causes

Tooth or tissue contact
with impression tray



Too much pressure applied
upon seating of the tray



Lack of support of the tray by operator
during the initial phase of polymerization



Insufficient amount of
impression material used





Show-through of tray.

Solutions



Tooth or tissue contact with impression tray

What to do.

Use stock trays with correct size or custom trays. If necessary, apply facial/oral, occlusal or dorsal stops.

Use **3M™ Impression Trays** that support the flow of the impression material. Their directed flow design minimizes flow defects and distal voids to improve impression accuracy.





Show-through of tray.

Solutions



Too much pressure applied upon seating of the tray

What to do.

Apply controlled pressure upon seating the tray and hold it in place without exerting additional pressure to avoid contact between teeth/tissue and bottom of tray.



Maxillary impression: Place index and middle fingers in the premolar area for stability. Never hold impression by the handle. Bring arms to your side to give more support.

handle. Bring arms to your side to give more support.



Mandibular impression: Always line up tray handle to the patient's midline. Hold tray with thumbs and index fingers

under the patient's chin to stabilize the impression. Remember impression materials are spongy and can lift if not stabilised.



**Show-through
of tray.**

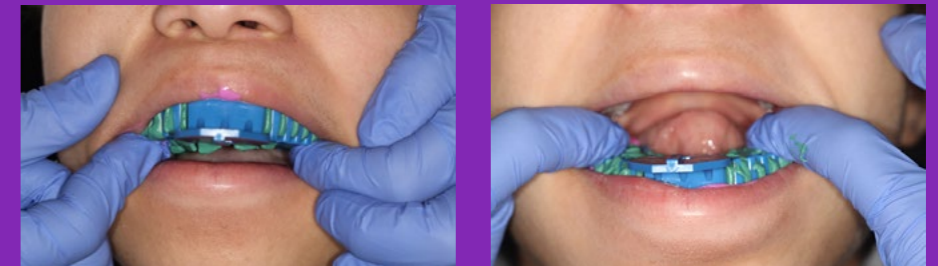
Solutions



Lack of support of the tray by operator during the initial phase of polymerization

What to do.

Support tray until impression material is sufficiently set. Stabilize the tray after seating, avoid any movements. When taking an impression of the upper jaw, you can easily find support on the chin or cheek bone of the patient.

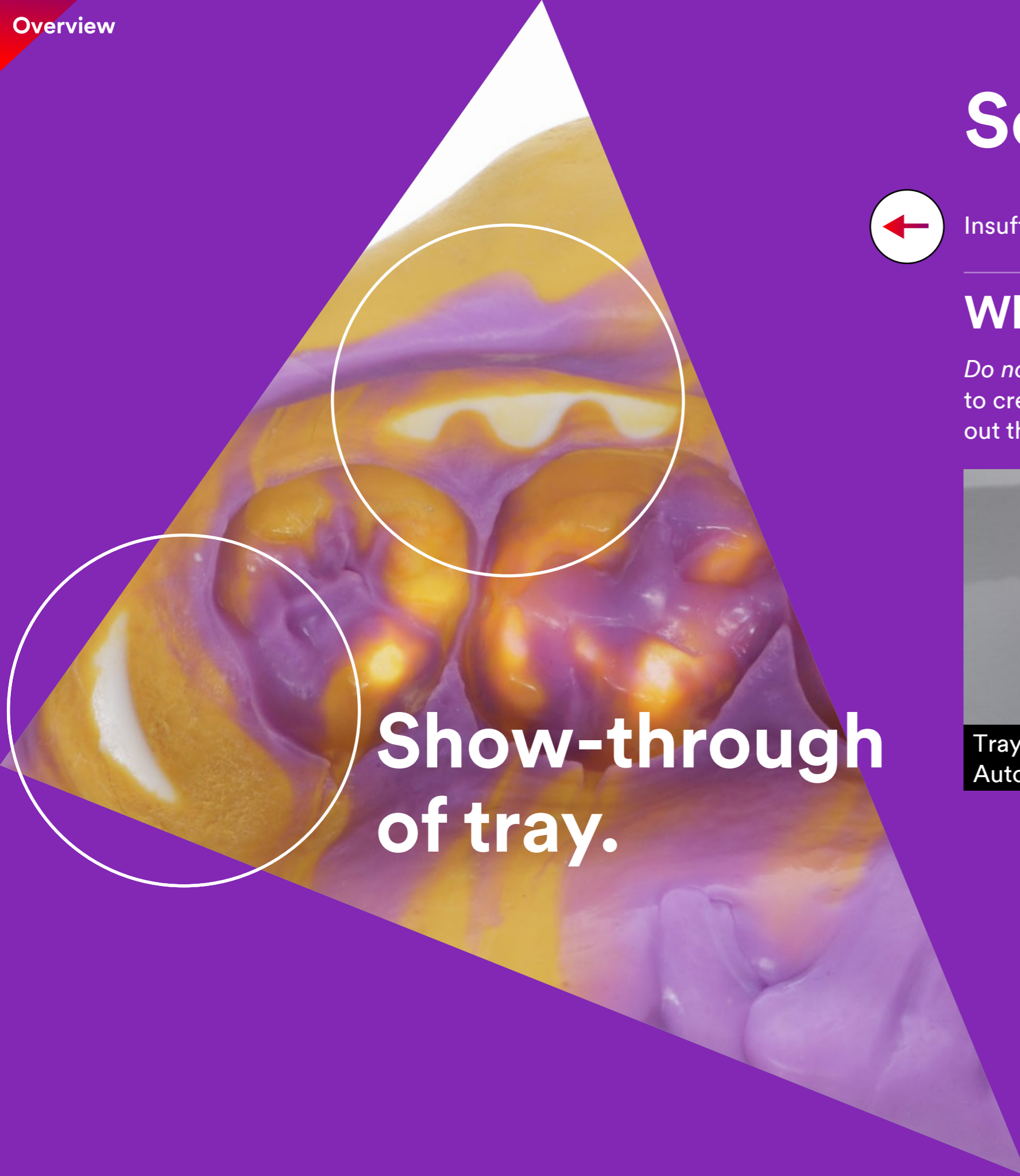


With impressions of the *lower jaw* it is recommended to support the tray on the mandibula.

Patients should close their mouth as much as possible without biting down on the tray to avoid deformation of the mandibula and, thus, errors in the impression. Do not try to correct the position of the tray after insertion.

3M™ Imprint™ 4 VPS Impression Material has the fastest intra-oral setting time which means less time for unintended movements.

If you prefer using a polyether material, **3M™ Impregum™ Super Quick Material** offers you the performance and reliability of a polyether together with the speed of a VPS.



**Show-through
of tray.**

Solutions



Insufficient amount of impression material used

What to do.

Do not underfill the tray. Use sufficient material to create a back flow effect. If required, block out the palatal area of the tray.



Tray filling using 3M™ Pentamix™ Lite Automatic Mixing Unit



Causes

Insufficient amount of wash material applied



Contrast in viscosity between tray and wash material too high



Working time of tray material exceeded, viscosity already impaired



Wash material displaced.



Solutions



Insufficient amount of wash material applied

What to do.

Use wash material liberally on preparation and abutments.



Application of wash material using 3M™ Intra-oral Syringe Purple

View full technique guide for 3M™ Intra-oral Syringe Green/Purple



Wash material displaced.



Solutions



Contrast in viscosity between tray and wash material too high

What to do.

Avoid high viscosity contrast between tray and wash material. Especially, when using putty materials combine them with a high viscosity wash material. In general, follow manufacturers' recommendations for material combinations.

All 3M impression materials are offered in well aligned consistencies. View recommended material combinations here:

3M Science. Applied to Life.™ Recommended Material Combinations 3M™ Imprint™ 4 VPS Impression Material

| Tray Material | Recommended Wash Material |
|------------------------------------|-----------------------------------|
| 3M™ TechniScan™ Putty | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Heavy) | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Medium Heavy) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Putty) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ TechniScan™ ClearTray | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Heavy) | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Medium Heavy) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Putty) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ TechniScan™ ClearTray | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Heavy) | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Medium Heavy) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Putty) | 3M™ Impregum™ Putty (Medium Body) |

3M Science. Applied to Life.™ Recommended Material Combinations 3M™ Impregum™ Polyether Impression Material

| Tray Material | Recommended Wash Material |
|------------------------------------|-----------------------------------|
| 3M™ TechniScan™ Putty | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Heavy) | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Medium Heavy) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Putty) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ TechniScan™ ClearTray | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Heavy) | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Medium Heavy) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Putty) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ TechniScan™ ClearTray | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Heavy) | 3M™ Impregum™ Putty (Heavy Body) |
| 3M™ Impregum™ Putty (Medium Heavy) | 3M™ Impregum™ Putty (Medium Body) |
| 3M™ Impregum™ Putty (Putty) | 3M™ Impregum™ Putty (Medium Body) |

Wash material displaced.



Solutions



Working time of tray material exceeded, viscosity already impaired

What to do.

Select material with sufficient working time (i.e. regular set instead of fast set). Make a choice depending on the individual situation and preference of material. Do not exceed working times given in the instructions for use. In case of 3M impression materials follow given intra-oral syringing times for wash materials.

Pay attention to storage temperature. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

3M™ Impregum™ Polyether Impression Material offers a very long working time with constant flow, ideal for large cases. For smaller cases, the “Super Quick” materials provide 45 seconds working time combined with a superfast 2-minute set time. Polyether impression materials in general are less temperature sensitive in its setting reaction than VPS materials.

3M™ Imprint™ 4 VPS Impression Material offers both a fast and a regular setting material. Select Quick Set for 1 to 2 unit cases and Regular Set for cases that involve 3 or more units.

Wash material displaced.





Causes

Inadequately mixed material



Inhibition of setting due to use of acidic retraction materials/haemostatic agents like aluminum or ferric salts



Inhibition of setting of VPS impression materials due to contact with sulfur from latex gloves



Smear layers from custom temporary, provisional cements (acrylics) or core build-up present



Premature removal from the mouth



Impression material stored at too low temperature



Expired impression material



Impression material not completely set.



**Impression material
not completely set.**

Solutions



Inadequately mixed material

What to do.

Bleed cartridge before applying the mix tip to ensure even dispensing. Then *use the mix tips recommended by the manufacturer* and dispense a pea-sized amount onto a mix pad prior to use.



Bleed syringe

View full technique guide for
3M™ Intra-oral Syringe Green/Purple





Solutions



Inhibition of setting due to use of acidic retraction materials/haemostatic agents like aluminum or ferric salts

What to do.

Thoroughly rinse preparation with water and dry before taking the impression.



Rinse and dry preparation

View full technique guide for
3M™ Astringent Retraction Paste



Impression material not completely set.



Solutions



Inhibition of setting of VPS impression materials due to contact with sulfur from latex gloves

What to do.

Use gloves which *do not contain traces of sulfur*, e.g. nitrile gloves.

**Impression material
not completely set.**



Solutions



Smear layers from custom temporary, provisional cements (acrylics) or core build-up present

What to do.

Smear layers from acrylates (e.g. core build-up or temporary materials) can inhibit the setting of impression materials.

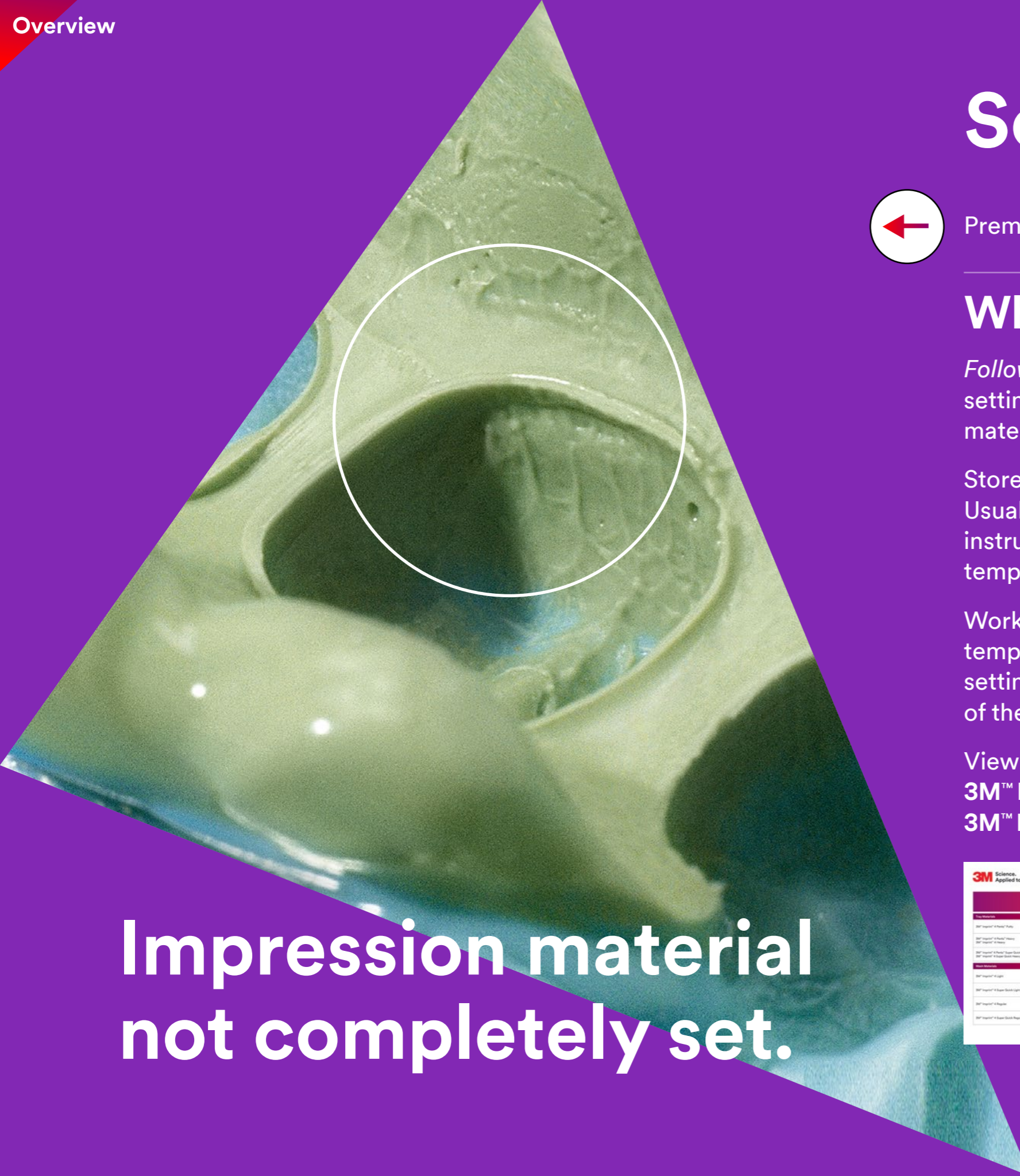
When core build-up and final impression are made in one appointment:

- Be sure to remove the smear layer completely prior to impression taking with alcohol/by polishing. Check surrounding teeth and tissue for any residue.

When the temporary and final impressions are made in one appointment:

- Fabricate the provisional after taking the final impression or remove the air-inhibited layer on the exposed preparation with alcohol before taking the final impression.
- Do not use impressions already used to fabricate the provisional for subsequent precision impression taking.
- If a temporary is removed prior to impression taking: Remove all residues of cement and clean the abutment tooth. In case of a core build-up remove the air-inhibition layer on the exposed preparation with alcohol before taking the final impression.

Impression material not completely set.



Solutions



Premature removal from the mouth

What to do.

Follow manufacturer's instructions for intra-oral setting time and make sure that the impression material has completely set before removal.

Store impression material at room temperature. Usually, times given in the manufacturer's instructions for use are valid for a storage temperature of 23 °C/74 °F.

Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

View working and setting times of **3M™ Imprint™ 4 VPS Impression Materials** and **3M™ Impregum™ Polyether Impression Materials**:

Impression material not completely set.

3M Science Applied to Life.™ Portfolio Overview
3M™ Imprint™ 4 VPS Impression Material

| Product Name | Working Time (min) | Setting Time (min) | Minimum Temperature (°C) | Minimum Time and Temperature for Complete Setting (min/°C) | Comprehensive Setting Time (min) |
|---|--------------------|--------------------|--------------------------|--|----------------------------------|
| 3M™ Imprint™ 4 Dental Putty | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Imprint™ 4 Dental Heavy | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Imprint™ 4 Dental Super Quick Heavy | 1:15 | 1:45 | 15 | 1:45 | 1:45 |
| 3M™ Imprint™ 4 Dental Super Quick Light | 1:15 | 1:45 | 15 | 1:45 | 1:45 |
| 3M™ Imprint™ 4 Dental Super Quick Regular | 1:15 | 1:45 | 15 | 1:45 | 1:45 |
| 3M™ Imprint™ 4 Dental Super Quick Regular | 1:15 | 1:45 | 15 | 1:45 | 1:45 |

3M Science Applied to Life.™ Portfolio Overview
3M™ Impregum™ Polyether Impression Material

| Product Name | Working Time (min) | Setting Time (min) | Minimum Temperature (°C) | Minimum Time and Temperature for Complete Setting (min/°C) | Comprehensive Setting Time (min) |
|--|--------------------|--------------------|--------------------------|--|----------------------------------|
| 3M™ Impregum™ Dental Super Quick (Medium Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Heavy Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Light Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Very Light Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Medium Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Heavy Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Light Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |
| 3M™ Impregum™ Dental Super Quick (Very Light Body) | 1:30 | 2:00 | 15 | 2:00 | 2:00 |



Solutions



Impression material stored at elevated or too low temperature

What to do.

Store impression material at room temperature. Usually, times given in the manufacturers' instructions for use are valid for a storage temperature of 23 °C/74 °F. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

Due to its lower temperature sensitivity, **3M™ Impregum™ Polyether Impression Material** is less affected by fluctuations in storage temperature than VPS materials.



Impression material not completely set.



Solutions



Expired impression material

What to do.

Do not use expired impression material.

Follow defined storage conditions for materials given in the manufacturers' instructions for use for full shelf life.

**Impression material
not completely set.**

Causes

Working time exceeded



Initial impression not completely cleaned and dried (2-step technique)



Sulfur or acrylic contamination of set initial impression (2-step technique)



Relining of impression to correct defect in the impression



**Poor bond
between tray and
wash material.**

Solutions



Working time exceeded

What to do.

Select material with sufficient working time (i.e. regular set instead of fast set). Make a choice depending on the individual situation and preference of material. Do not exceed working times given in the instructions for use. In case of 3M impression materials follow given intra-oral syringing times for wash materials.

Pay attention to storage temperature. Working times are reduced due to higher temperatures of the product, while intra-oral setting times might be longer if the temperature of the product is lower.

3M™ Impregum™ Polyether Impression Material offers a very long working time with constant flow, ideal for large cases. For smaller cases, the “Super Quick” materials provide 45 seconds working time combined with a superfast 2-minute set time. Polyether impression materials in general are less temperature sensitive in its setting reaction than VPS materials.

3M™ Imprint™ 4 VPS Impression Material offers both a fast and a regular setting material. Select Quick Set for 1 to 2 unit cases and Regular Set for cases that involve 3 or more units.



**Poor bond
between tray and
wash material.**



Solutions



Initial impression not completely cleaned and dried (2-step technique)

What to do.

Clean the initial impression with plenty of water (or alcohol) and air. During this procedure, saliva has to be removed completely from the impression.



Dry thoroughly before taking the second impression. Do not forget to clean and dry after try-in of first impression.

**Poor bond
between tray and
wash material.**



Solutions



Sulfur or acrylic contamination of set initial impression (2-step technique)

What to do.

Use gloves which *do not contain traces of sulfur*, e.g. nitrile gloves.

Do not use impressions already used to fabricate the provisional restoration for subsequent precision impression taking.

A close-up photograph of a dental impression. The impression is made in a blue tray. The material is a light-colored, translucent wax or resin. There is a visible gap and irregular surface between the material and the tray, indicating a poor bond. A white circular border highlights the area of concern.

**Poor bond
between tray and
wash material.**

Solutions



Relining of impression to correct defect in the impression

What to do.

Do not try to reline impressions.

This can lead to distortions and poor bond between new wash material and set material. Repeat the impression instead.



**Poor bond
between tray and
wash material.**

Causes

No tray adhesive used



Inadequate layer of tray adhesive



Smear layer on custom trays



Tray distortion upon removal



Detachment of tray material from tray during carving (2-step technique)



Poor bond of impression material to the tray.

Solutions



No tray adhesive used

What to do.

Use tray adhesive for all types of impression trays and apply adhesive on bottom and on inner sides of the tray, including gauze of dual-arch trays.

Polyethers and VPS impression materials have different and specific tray adhesives. Make sure that the proper tray adhesive is being used for the impression material.

Alternatively use **3M™ Impression Trays**: With their integrated self-retentive fleece strip, the application of a tray adhesive is not needed – saving valuable preparation time.



Poor bond of impression material to the tray.

Solutions



Inadequate layer of tray adhesive

What to do.

Follow manufacturer's instructions for use for application and drying time.

A close-up photograph of a dental tray containing a light blue impression material. The material is applied to the tray, but there is a noticeable gap or poor bond between the material and the tray's surface, particularly around the edges and in some recessed areas. The tray is metallic and has a circular shape.

**Poor bond of
impression material
to the tray.**

Solutions



Smear layer on custom trays

What to do.

Remove smear layer with *acetone, grinding instruments or sandblast*. Always make sure to clean trays after mouth try-in.

A close-up photograph of a dental impression tray. The tray is metallic and contains a teal-colored material, likely a dental impression material, which is applied to the tray's surface. The material appears to be partially set or cured, showing some texture and detail of the teeth it is capturing. The background is a solid purple color.

**Poor bond of
impression material
to the tray.**

Solutions



Tray distortion upon removal

What to do.

Use *stiff and rigid trays* and make sure the tray fits well.

Ensure the impression tray is the *proper size* prior to taking the impression.

Remove the impression *along the axis of the prepared tooth*.

A close-up photograph of a dental impression tray. The tray is a dark, metallic-looking material. Inside the tray, there is a teal-colored impression material that has been used to create a mold of a tooth. The material appears to be a wax or a similar soft material. The text 'Poor bond of impression material to the tray.' is overlaid on the image in white, bold font.

**Poor bond of
impression material
to the tray.**

Solutions



Detachment of tray material from tray during carving (2-step technique)

What to do.

Apply adhesive on bottom and on inner sides of the tray. Use a sharp carving instrument to minimize stress at the interface of tray material and tray. Otherwise, tray material could detach from the tray unnoticed and causes deformation.

A close-up photograph of a dental tray containing a light blue impression material. The material is being carved, and there is a visible gap between the material and the tray's edge, indicating a poor bond.

Poor bond of impression material to the tray.

Causes

Outgassing of hydrogen when using VPS impression materials



Bump/swelling in gypsum model



Cast not made according to preparation guidelines and lacks detail



**Stone cast
discrepancies.**

Solutions



Outgassing of hydrogen when using VPS impression materials

What to do.

Follow manufacturer's instructions for use on minimum waiting time to pour cast.



Stone cast discrepancies.

Solutions



Bump/swelling in gypsum model

What to do.

Can occur through invisible voids under the surface of the impression. Thoroughly inspect the impression to avoid undetected voids.

Automatic mixing of impression materials with the **3M™ Pentamix™ 3** or **3M™ Pentamix™ Lite** **Mixing Unit** guarantees homogeneous and void-free mixing results.



3M™ Pentamix™ 3
Automatic Mixing Unit



3M™ Pentamix™ Lite
Automatic Mixing Unit



See the difference: Handmix vs. automix

Stone cast discrepancies.



Solutions



Cast not made according to preparation guidelines and lacks detail

What to do.

Provide all relevant information to the dental lab:
Impression material used including fabrication date, additional surfactants for pouring if needed, etc.

A photograph of a white stone dental cast. A circular inset highlights a specific area of the cast that is highly porous and lacks detail. The rest of the cast shows some surface texture and small imperfections.

**Stone cast
discrepancies.**

10 Golden Rules.

For perfect impressions.

- 01. Choose appropriate tray/wash material**
viscosities and material class according to impression technique and indication. Use properly fitting, rigid, and sturdy impression trays.
- 02. Ensure adequate retraction**
and, if necessary, stop any bleeding to achieve a clean and dry situation. If retraction agents are used, rinse and dry thoroughly.
- 03. Thoroughly apply tray adhesive**
and let dry appropriately to make sure that the impression material will not be detached upon tray removal. Alternatively use a 3M™ Impression Tray. Due to its integrated self-retentive fleece strip a tray adhesive is not needed.
- 04. Assure a uniform and homogeneous mix**
of the impression material. Fill the tray sufficiently with the impression material. With all Penta™ materials and materials in Garant™ cartridges from 3M proper automatic mixing is guaranteed.
- 05. Use gloves**
that do not inhibit the setting of the impression material. Latex gloves can inhibit the setting of VPS impression materials, use nitrile gloves instead.
- 06. Keep the tip immersed**
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- 07. Slowly insert the loaded tray**
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- 08. When removing the tray**
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Customer Care Center: 1-800-634-2249 [3M.com/GreatImpressions](https://www.3m.com/GreatImpressions)



3M ESPE Dental
2510 Conway Avenue
St. Paul, MN 55144-1000 USA
1-800-634-2249

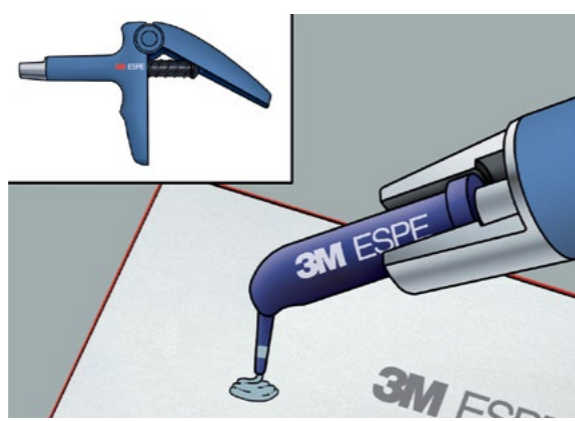
3M Canada
Post Office Box 5757
London, Ontario N6A 4T1 Canada
1-888-363-3685

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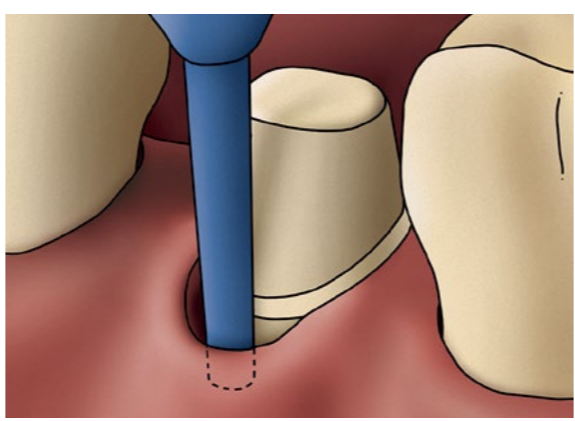
Appendix



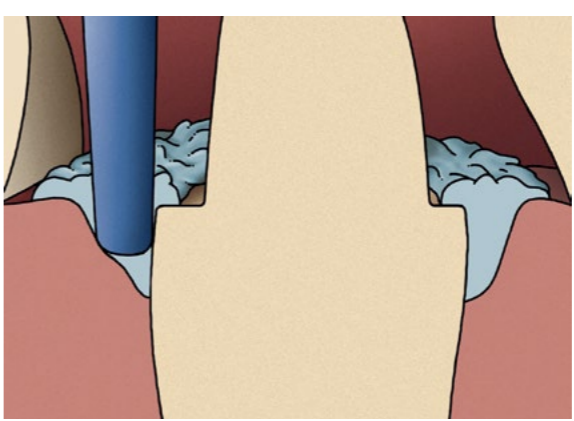
3M™ Astringent Retraction Paste



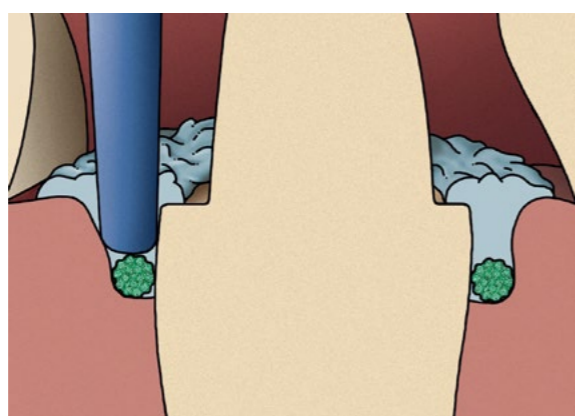
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



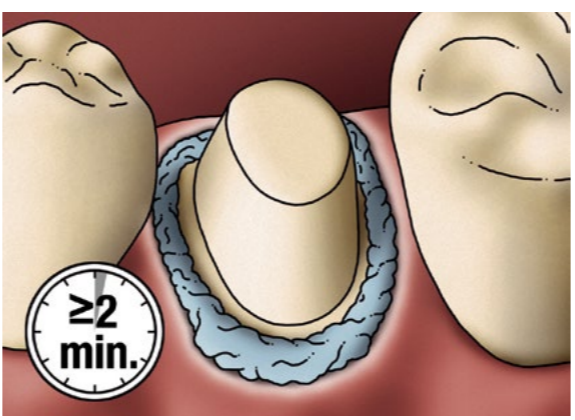
Insert retraction capsule tip into the sulcus.



Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



Leave astringent retraction paste on for a minimum of 2 minutes.



Completely remove astringent retraction paste with air-water spray and suction.

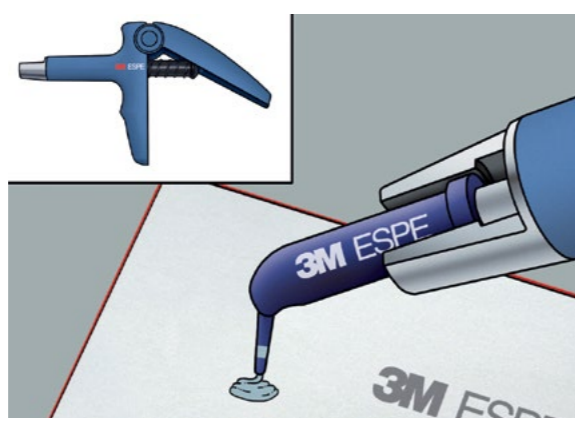


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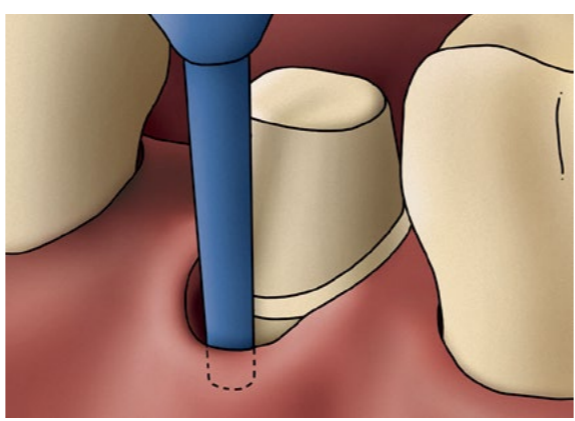
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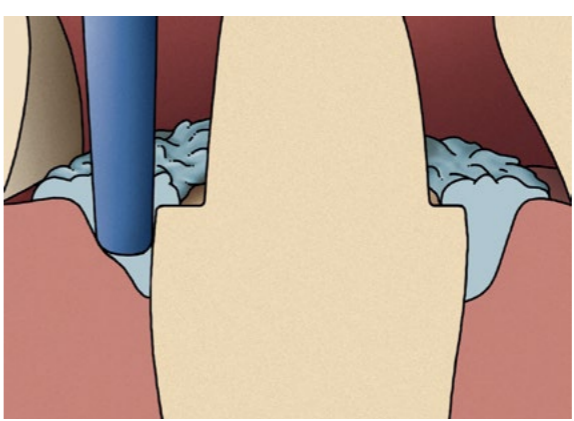
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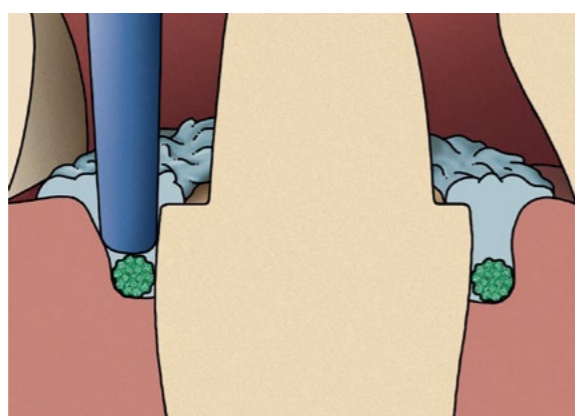
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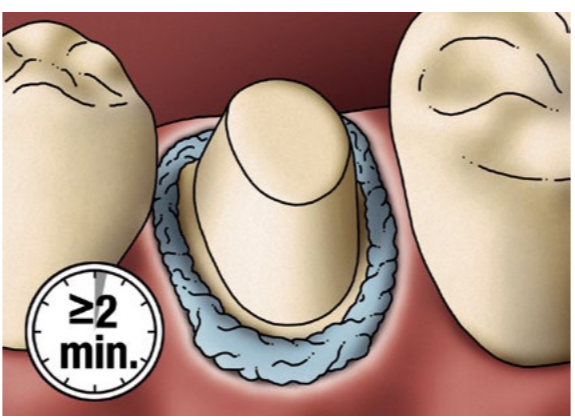
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Solutions

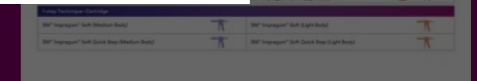
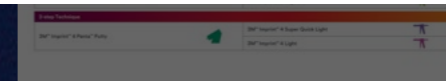


3M Science.
Applied to Life.™

Recommended Material Combinations 3M™ Imprint™ 4 VPS Impression Material

| Tray Material | | Recommended Wash Material | |
|---|--|------------------------------------|--|
| 1-step Technique–Penta™ | | | |
| 3M™ Imprint™ 4 Penta™ Heavy | | 3M™ Imprint™ 4 Light | |
| | | 3M™ Imprint™ 4 Regular | |
| 3M™ Imprint™ 4 Penta™ Super Quick Heavy | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Super Quick Regular | |
| 3M™ Imprint™ 4 Penta™ Putty | | 3M™ Imprint™ 4 Regular | |
| 1-step Technique–Cartridge | | | |
| 3M™ Imprint™ 4 Super Quick Heavy | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Super Quick Regular | |
| 3M™ Imprint™ 4 Heavy | | 3M™ Imprint™ 4 Light | |
| | | 3M™ Imprint™ 4 Regular | |
| 2-step Technique | | | |
| 3M™ Imprint™ 4 Penta™ Putty | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Light | |

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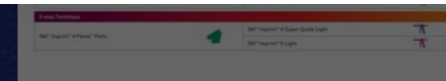
Solutions



Recommended Material Combinations 3M™ Impregum™ Polyether Impression Material

| Tray Material | Recommended Wash Material | |
|--|---------------------------|---|
| Monophase Technique | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | | |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | | |
| 3M™ Impregum™ Penta™ (Medium Body) | | |
| 1-step Technique–Penta™ | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | 3M™ Impregum™ Super Quick (Light Body) |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | | 3M™ Impregum™ Super Quick (Light Body) |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | | 3M™ Impregum™ Soft Quick Step (Light Body) |
| 3M™ Impregum™ Penta™ Soft™ (Heavy Body) | | 3M™ Impregum™ Penta™ Soft™ (Light Body) 3M™ Impregum™ Soft™ (Light Body) |
| 1-step Technique–Cartridge | | |
| 3M™ Impregum™ Soft (Medium Body) | | 3M™ Impregum™ Soft (Light Body) |
| 3M™ Impregum™ Soft Quick Step (Medium Body) | | 3M™ Impregum™ Soft Quick Step (Light Body) |

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Solutions



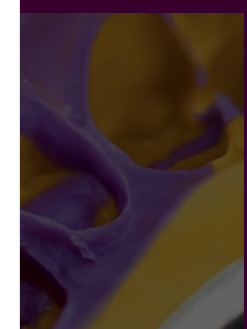
Portfolio Overview 3M™ Imprint™ 4 VPS Impression Material

| | Dispensing system | Viscosity low high | Setting version | Maximum working time (23°C/73°F) min:sec | Maximum intra-oral syringing time (37°C/98°F) min:sec | Constant Intra-oral setting time (37°C/98°F) min:sec |
|---|-------------------|------------------------|-----------------|--|---|--|
| Tray Materials | | | | | | |
| 3M™ Imprint™ 4 Penta™ Putty | | Putty | Regular Set | 1:30 | – | 2:30 |
| 3M™ Imprint™ 4 Penta™ Heavy 3M™ Imprint™ 4 Heavy | | Heavy Body | Regular Set | 2:00 | – | 2:00 |
| 3M™ Imprint™ 4 Penta™ Super Quick Heavy 3M™ Imprint™ 4 Super Quick Heavy | | Heavy Body | Fast Set | 1:15 | – | 1:15 |
| Wash Materials | | | | | | |
| 3M™ Imprint™ 4 Light | | | Regular Set | – | 1:00 | 2:00 |
| 3M™ Imprint™ 4 Super Quick Light | | | Fast Set | – | 0:35 | 1:15 |
| 3M™ Imprint™ 4 Regular | | | Regular Set | – | 1:00 | 2:00 |
| 3M™ Imprint™ 4 Super Quick Regular | | | Fast Set | – | 0:35 | 1:15 |

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to removal material

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Materials and n Materials:

Solutions



Portfolio Overview 3M™ Impregum™ Polyether Impression Material

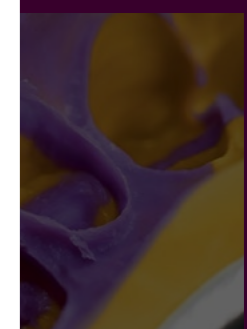
| | Dispensing system | Viscosity low high | Impression technique | Recommended max. working time (min:sec) | Intra-oral setting time at 37°C/98°F (min:sec) |
|--|-------------------|------------------------|----------------------|---|--|
| Super Quick Setting Materials | | | | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | | Monophase or 1-step | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | | | 1-step | 0:45 | 2:00 |
| 3M™ Impregum™ Super Quick (Light Body) | | | 1-step | 0:45 | 2:00 |
| Quick Setting Materials | | | | | |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | | | 1-step | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | | | Monophase | 1:00 | 3:00 |
| 3M™ Impregum™ Soft Quick Step (Light Body) | | | 1-step | 1:00 | 3:00 |
| Regular Setting Materials* | | | | | |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | | | Monophase | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ (Medium Body) | | | Monophase | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Heavy Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Light Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ Soft (Light Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ F (Medium Body) | | | Monophase | 1:45 | 4:15 |

*Setting time from start of mixing 6:00 min.

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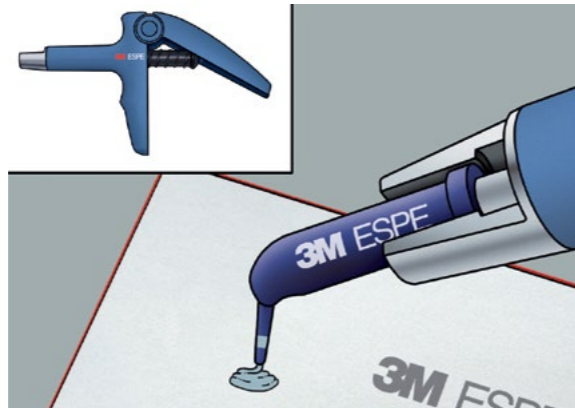


al (left right).

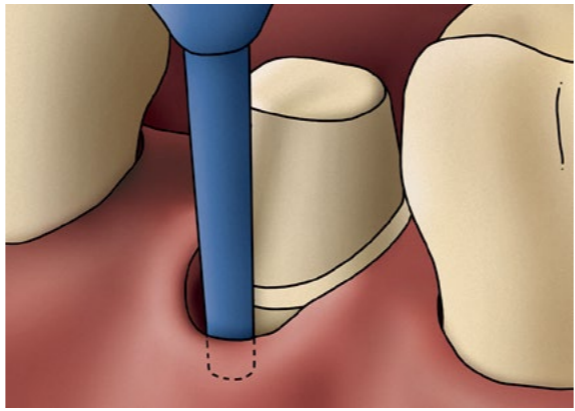
aterials and n Materials:



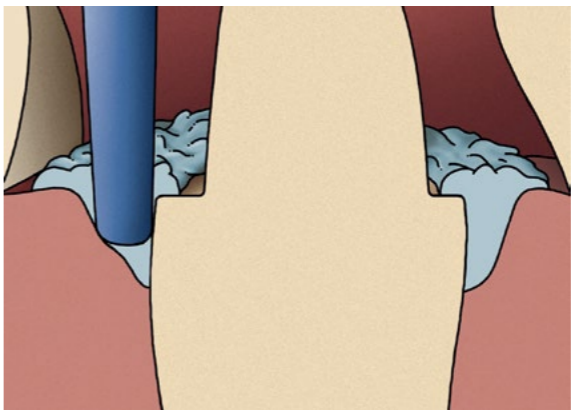
3M™ Astringent Retraction Paste



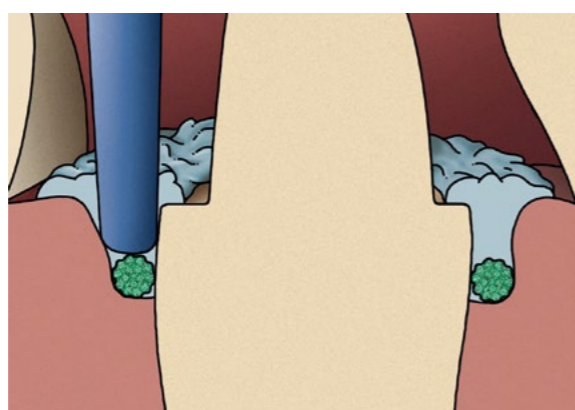
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



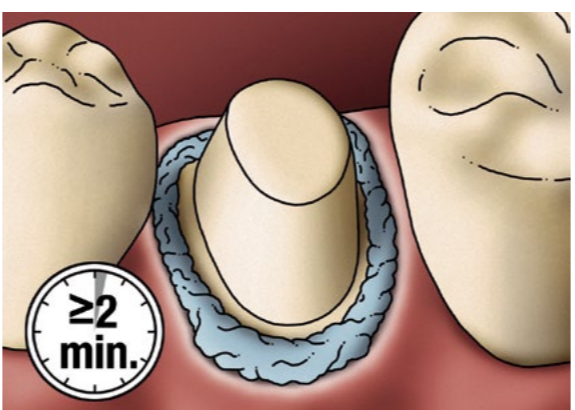
Insert retraction capsule tip into the sulcus.



Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



Leave astringent retraction paste on for a minimum of 2 minutes.

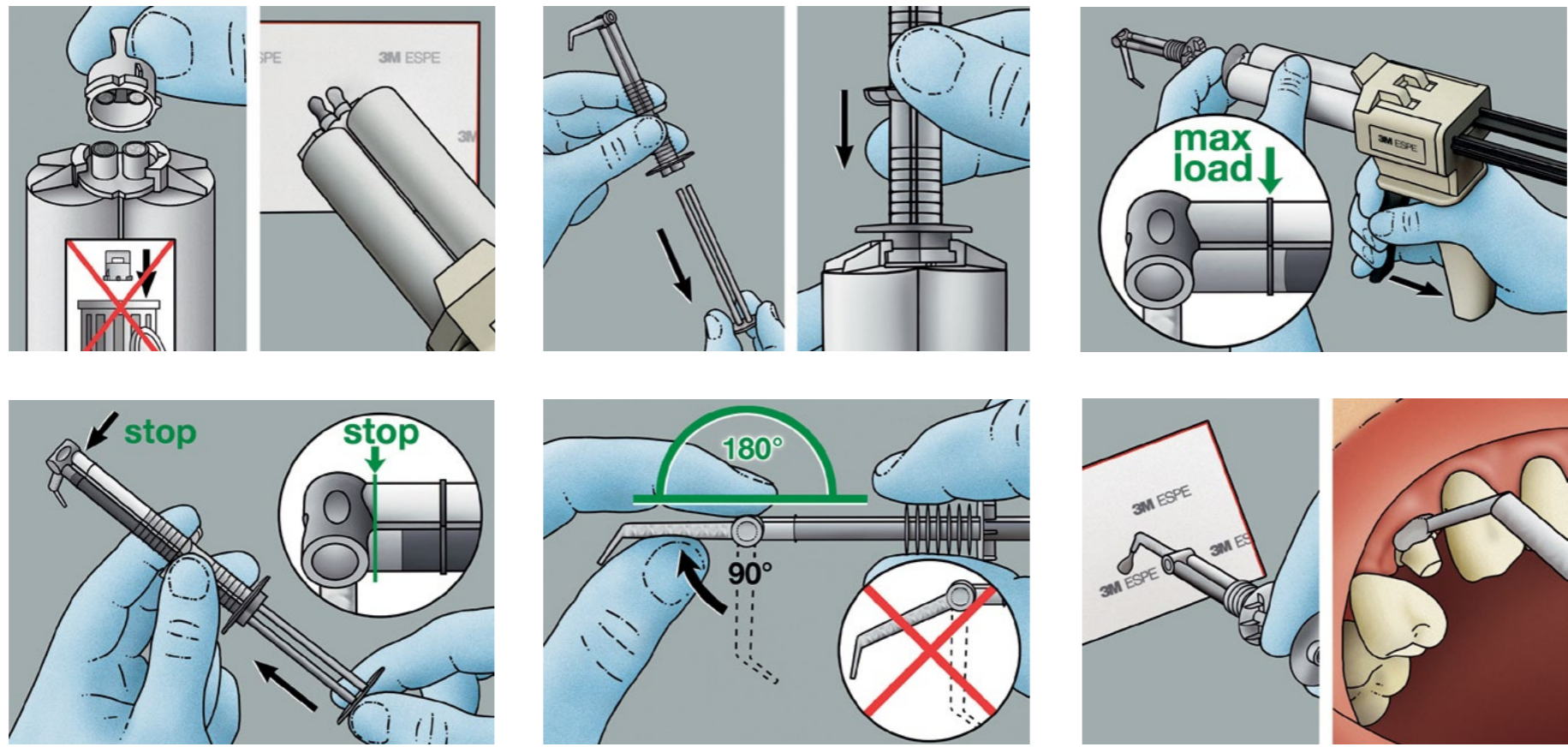


Completely remove astringent retraction paste with air-water spray and suction.

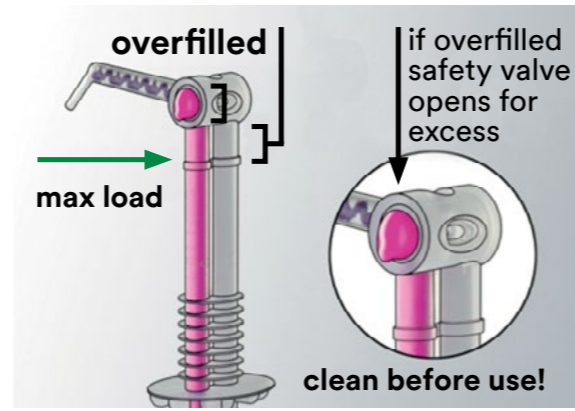
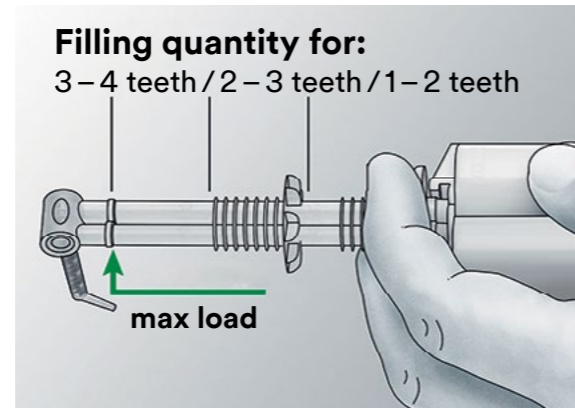




3M™ Intra-oral Syringe Green/Purple



Tips for success.

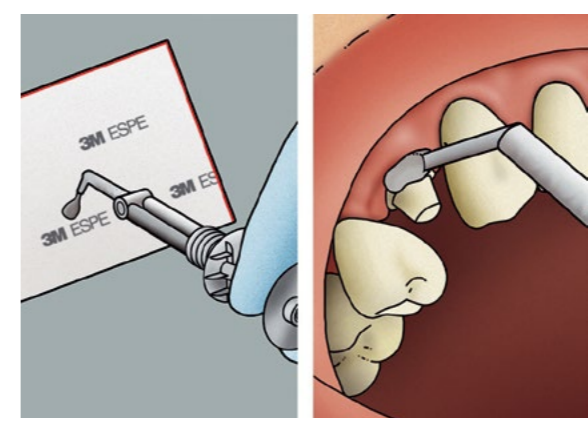
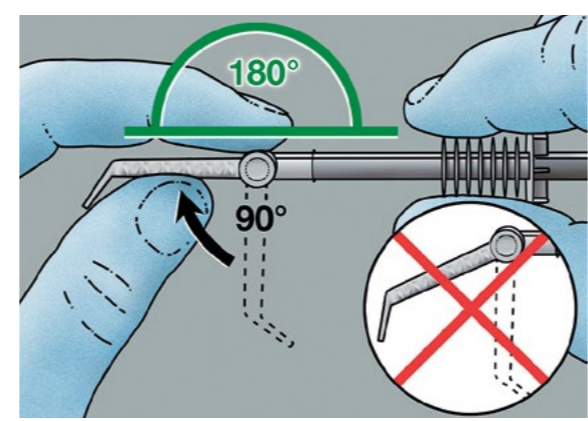
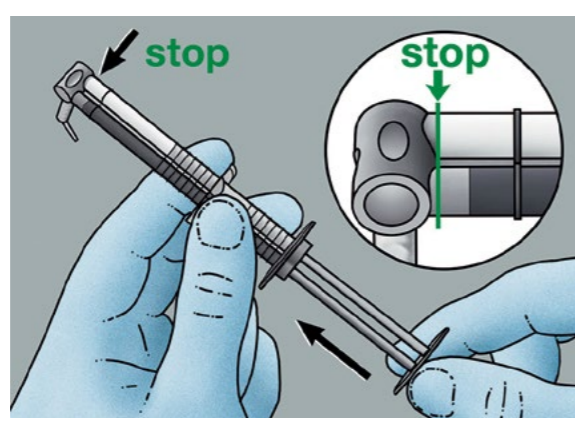
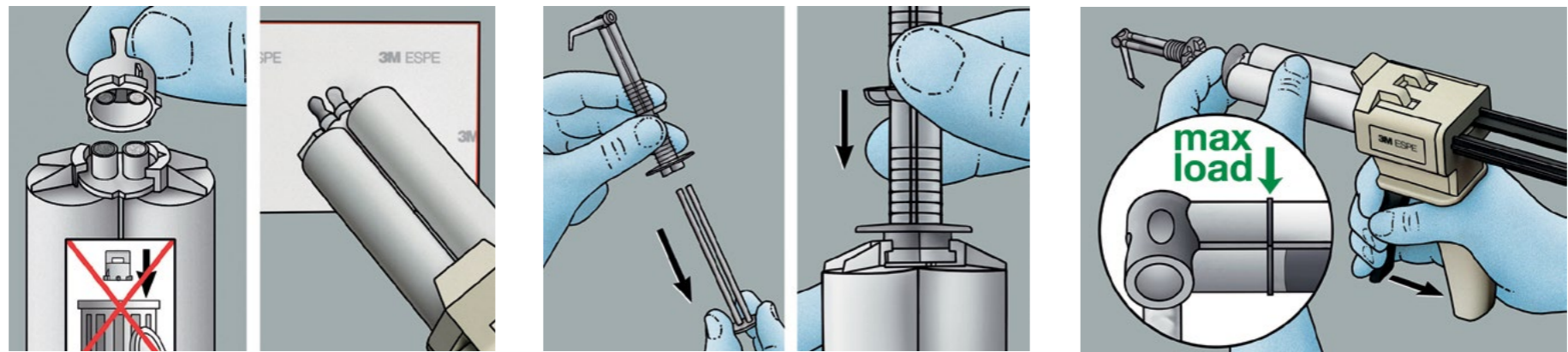


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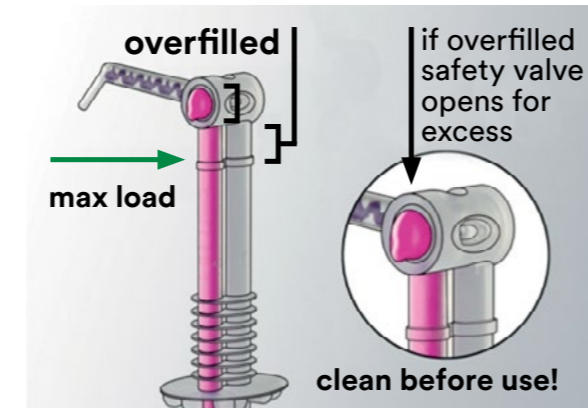
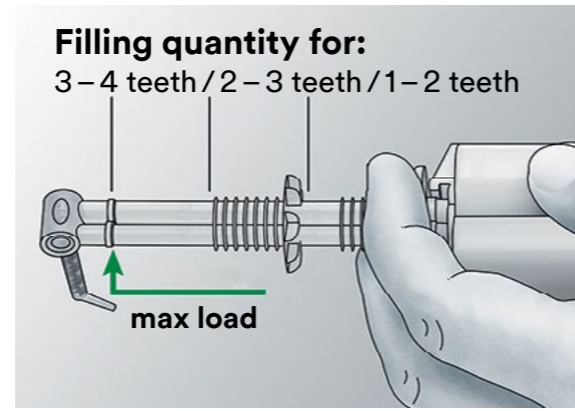




3M™ Intra-oral Syringe Green/Purple

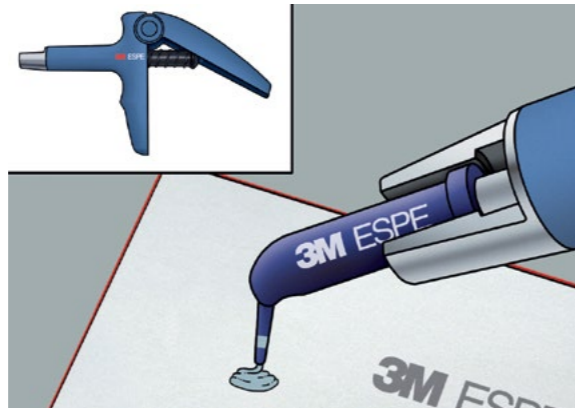


Tips for success.

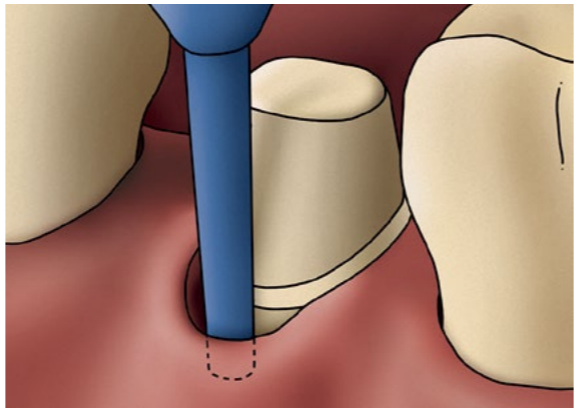




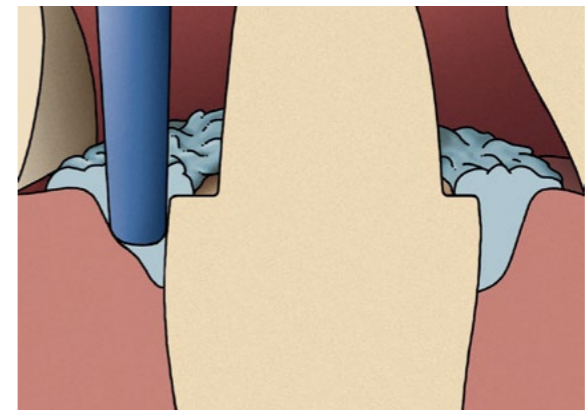
3M™ Astringent Retraction Paste



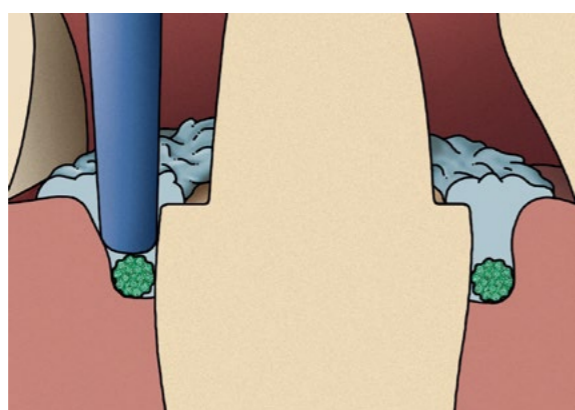
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



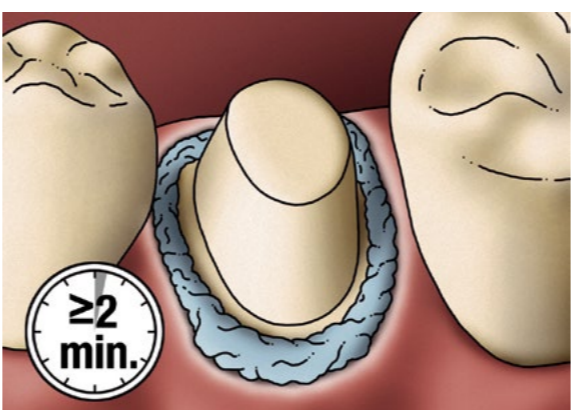
Insert retraction capsule tip into the sulcus.



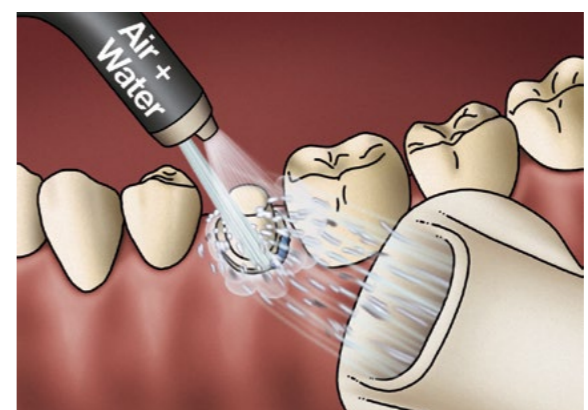
Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



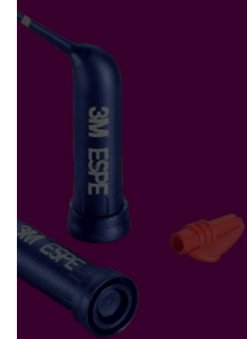
Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



Leave astringent retraction paste on for a minimum of 2 minutes.

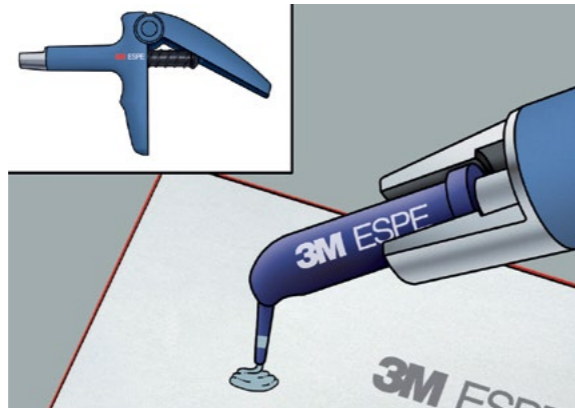


Completely remove astringent retraction paste with air-water spray and suction.

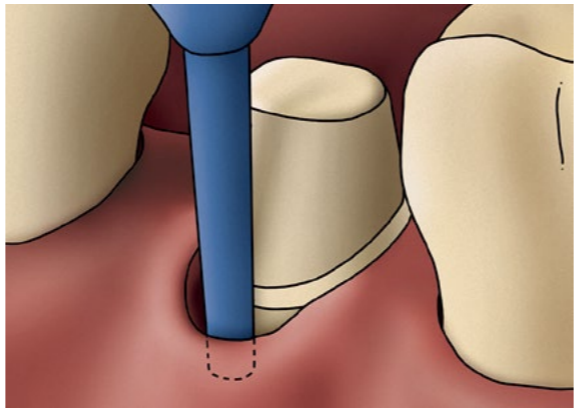




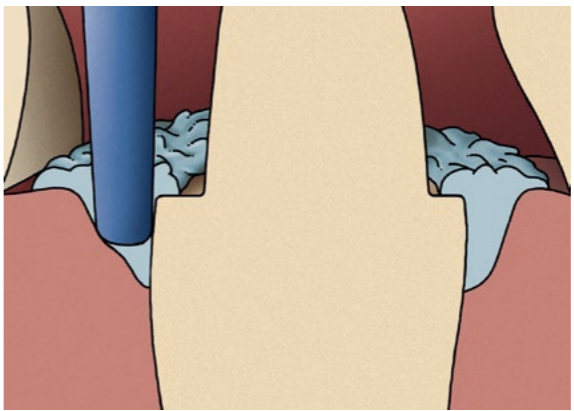
3M™ Astringent Retraction Paste



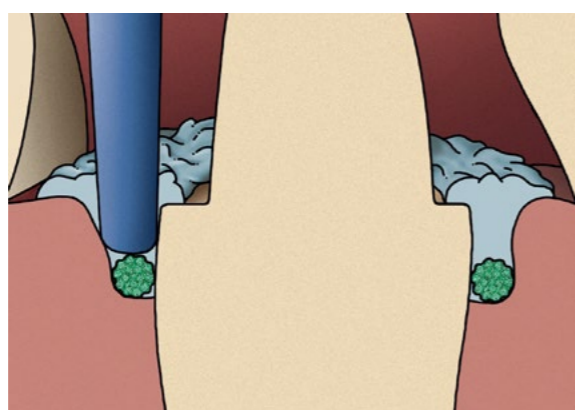
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



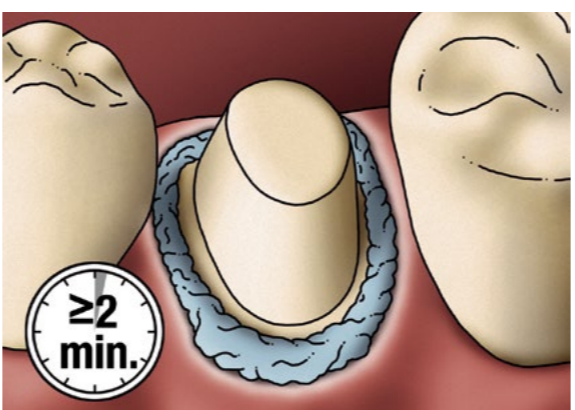
Insert retraction capsule tip into the sulcus.



Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



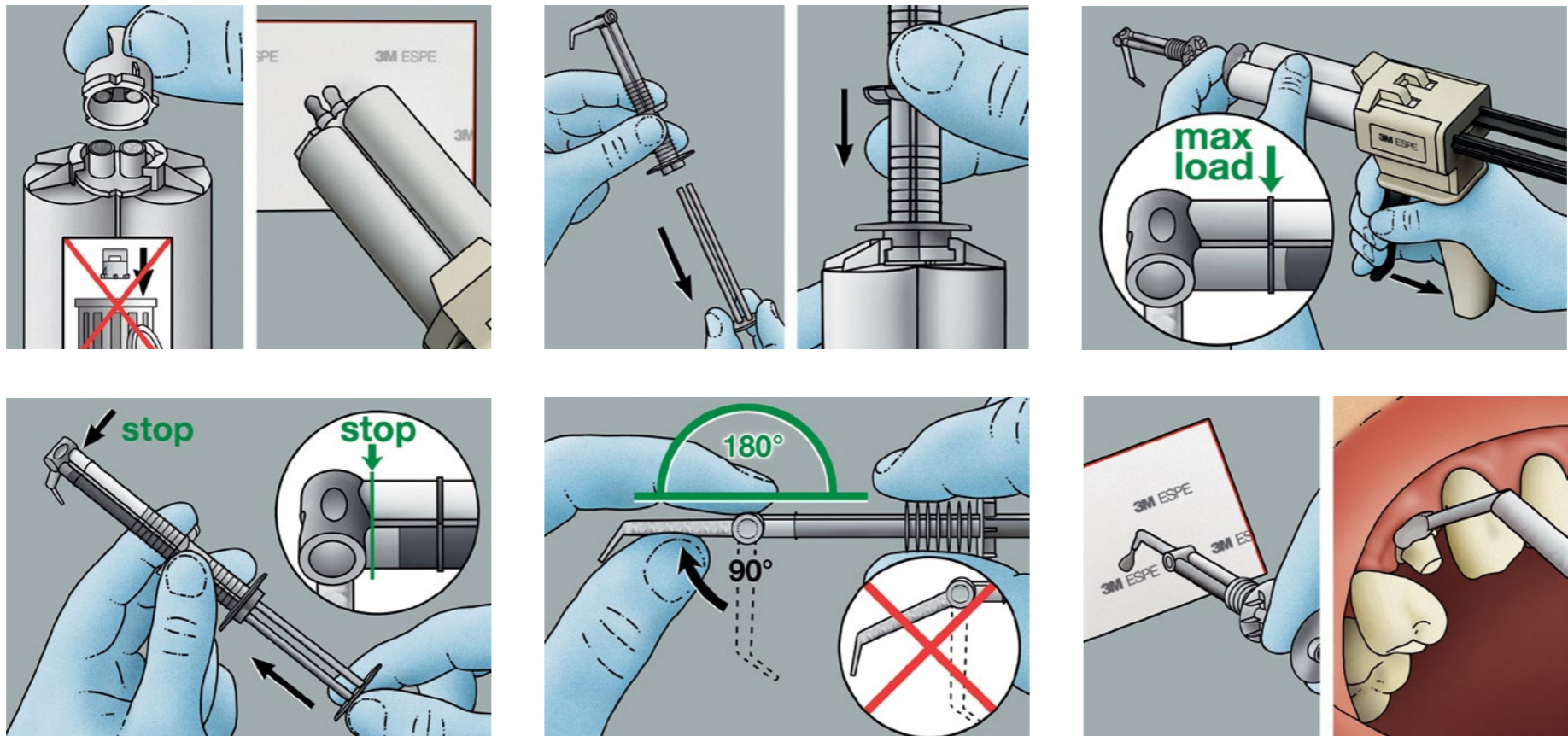
Leave astringent retraction paste on for a minimum of 2 minutes.



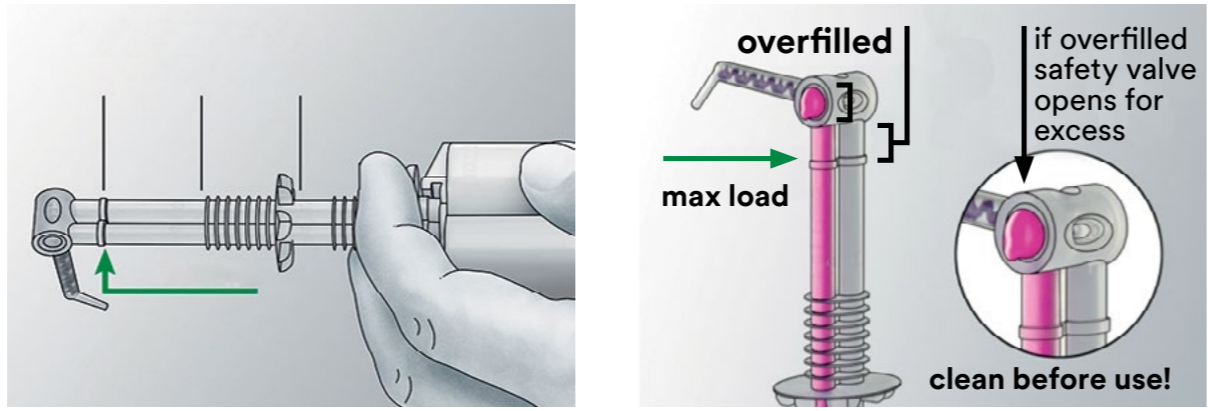
Completely remove astringent retraction paste with air-water spray and suction.



3M™ Intra-oral Syringe Green/Purple



Tips for success.



Solutions



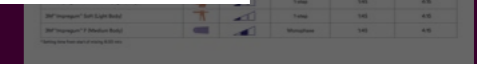
3M Science.
Applied to Life.™

Portfolio Overview 3M™ Imprint™ 4 VPS Impression Material

| | Dispensing system | Viscosity low  high | Setting version | Maximum working time (23°C/73°F) min:sec | Maximum intra-oral syringing time (37°C/98°F) min:sec  | Constant Intra-oral setting time (37°C/98°F) min:sec  |
|---|--|---|-----------------|--|---|--|
| Tray Materials | | | | | | |
| 3M™ Imprint™ 4 Penta™ Putty |  | Putty | Regular Set | 1:30 | – | 2:30 |
| 3M™ Imprint™ 4 Penta™ Heavy 3M™ Imprint™ 4 Heavy |  | Heavy Body | Regular Set | 2:00 | – | 2:00 |
| 3M™ Imprint™ 4 Penta™ Super Quick Heavy 3M™ Imprint™ 4 Super Quick Heavy |  | Heavy Body | Fast Set | 1:15 | – | 1:15 |
| Wash Materials | | | | | | |
| 3M™ Imprint™ 4 Light |  |  | Regular Set | – | 1:00 | 2:00 |
| 3M™ Imprint™ 4 Super Quick Light |  |  | Fast Set | – | 0:35 | 1:15 |
| 3M™ Imprint™ 4 Regular |  |  | Regular Set | – | 1:00 | 2:00 |
| 3M™ Imprint™ 4 Super Quick Regular |  |  | Fast Set | – | 0:35 | 1:15 |

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Solutions



3M Science.
Applied to Life.™

Portfolio Overview 3M™ Impregum™ Polyether Impression Material

| | Dispensing system | Viscosity low high | Impression technique | Recommended max. working time (min:sec) | Intra-oral setting time at 37°C/98°F (min:sec) |
|--|-------------------|------------------------|----------------------|---|--|
| Super Quick Setting Materials | | | | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | | Monophase or 1-step | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | | | 1-step | 0:45 | 2:00 |
| 3M™ Impregum™ Super Quick (Light Body) | | | 1-step | 0:45 | 2:00 |
| Quick Setting Materials | | | | | |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | | | 1-step | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | | | Monophase | 1:00 | 3:00 |
| 3M™ Impregum™ Soft Quick Step (Light Body) | | | 1-step | 1:00 | 3:00 |
| Regular Setting Materials* | | | | | |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | | | Monophase | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ (Medium Body) | | | Monophase | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Heavy Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Light Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ Soft (Light Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ F (Medium Body) | | | Monophase | 1:45 | 4:15 |

*Setting time from start of mixing 6:00 min.

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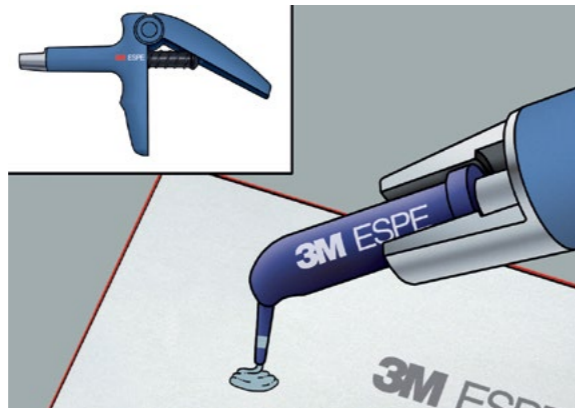
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Portfolio Overview
3M™ Impregum™ Polyether Impression Material

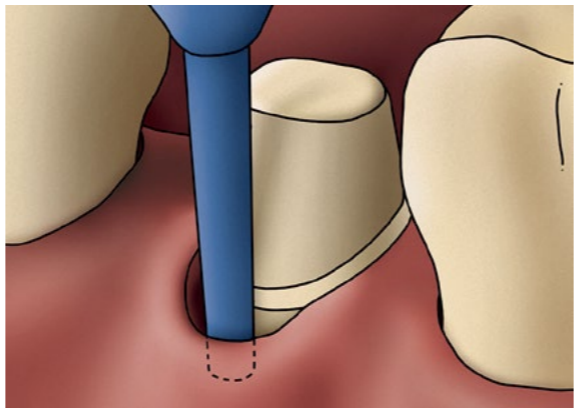
| Material | Dispensing System | Recommended Max. Working Time (min:sec) | Intra-oral Setting Time at 37°C/98°F (min:sec) |
|--|--------------------------------------|---|--|
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | Penta™ Super Quick (Medium Body) | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | Penta™ Super Quick (Heavy Body) | 0:45 | 2:00 |
| 3M™ Impregum™ Super Quick (Light Body) | Super Quick (Light Body) | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | Penta™ Soft Quick Step (Heavy Body) | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | Penta™ Soft Quick Step (Medium Body) | 1:00 | 3:00 |
| 3M™ Impregum™ Soft Quick Step (Light Body) | Soft Quick Step (Light Body) | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | Penta™ Soft (Medium Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ (Medium Body) | Penta™ (Medium Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Heavy Body) | Penta™ Soft (Heavy Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Light Body) | Penta™ Soft (Light Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Soft (Light Body) | Soft (Light Body) | 1:45 | 4:15 |
| 3M™ Impregum™ F (Medium Body) | F (Medium Body) | 1:45 | 4:15 |



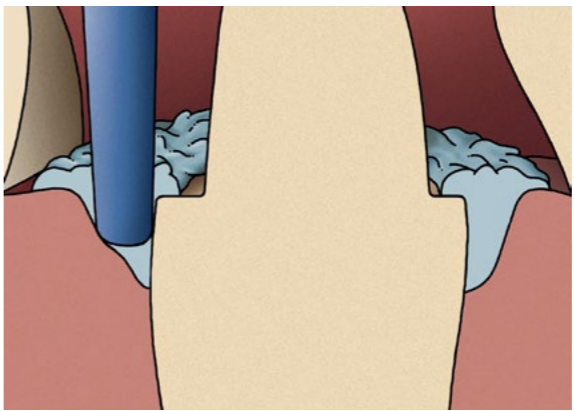
3M™ Astringent Retraction Paste



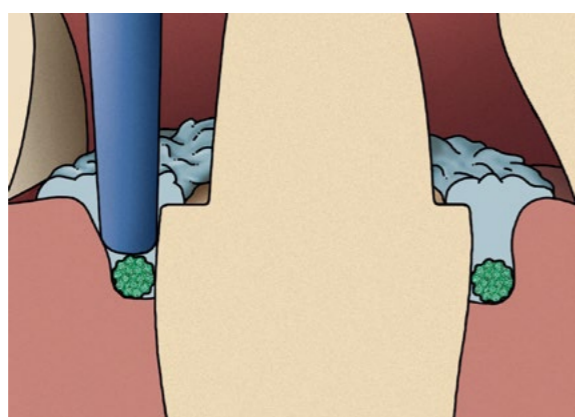
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



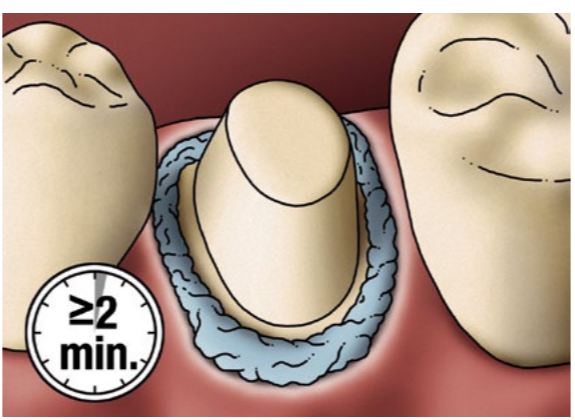
Insert retraction capsule tip into the sulcus.



Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



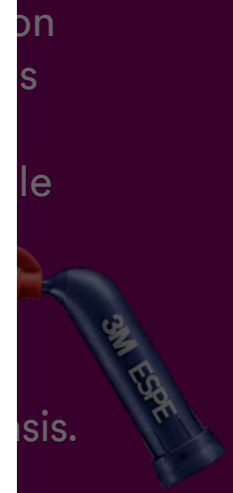
Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



Leave astringent retraction paste on for a minimum of 2 minutes.

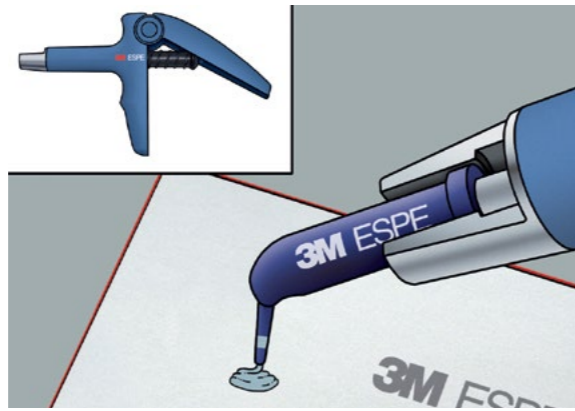


Completely remove astringent retraction paste with air-water spray and suction.

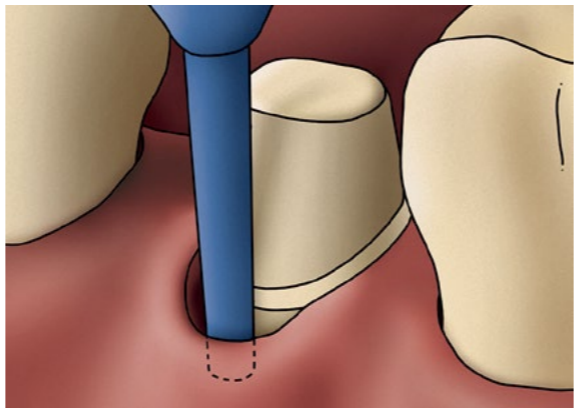




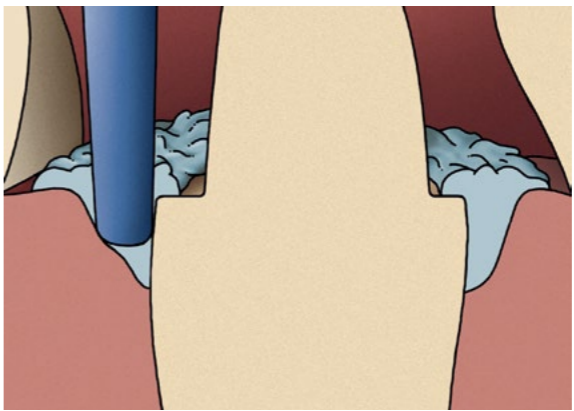
3M™ Astringent Retraction Paste



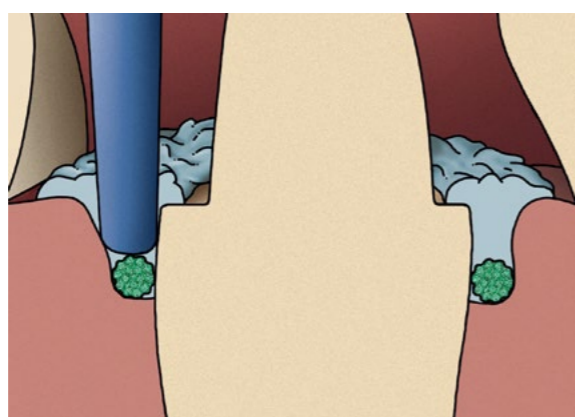
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



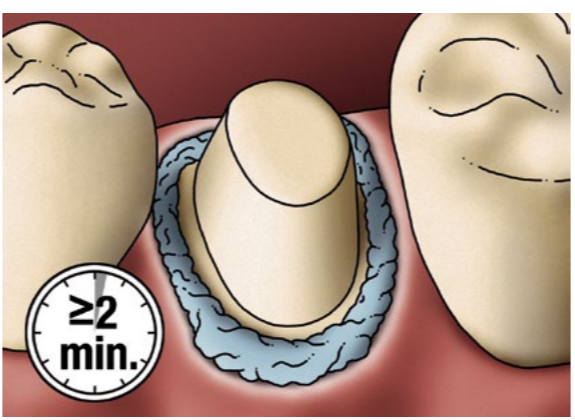
Insert retraction capsule tip into the sulcus.



Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



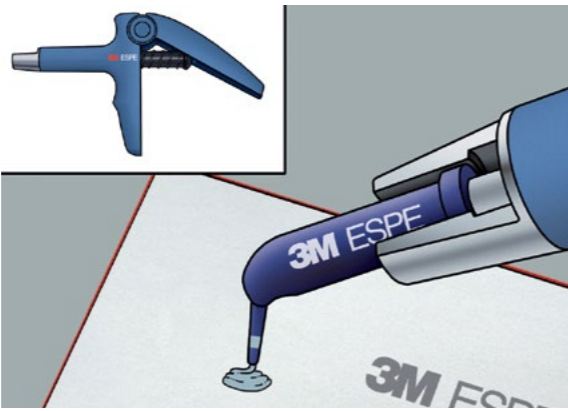
Leave astringent retraction paste on for a minimum of 2 minutes.



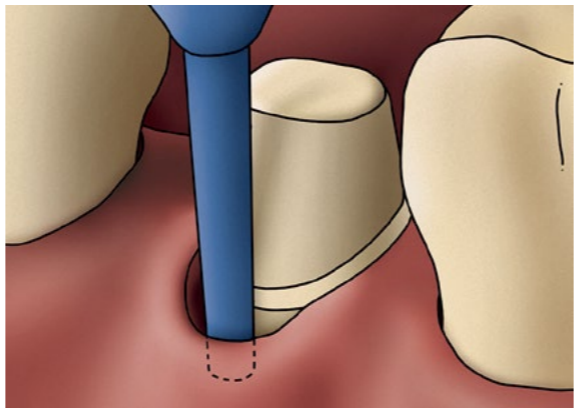
Completely remove astringent retraction paste with air-water spray and suction.



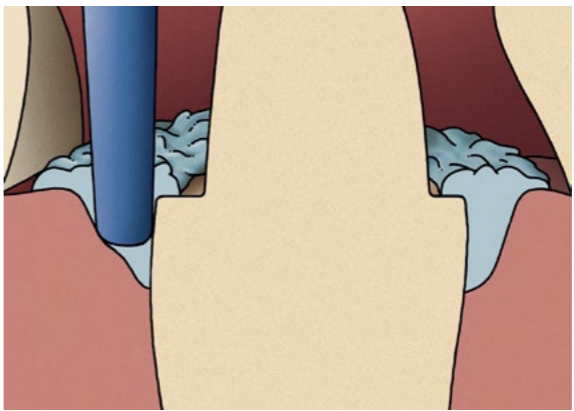
3M™ Astringent Retraction Paste



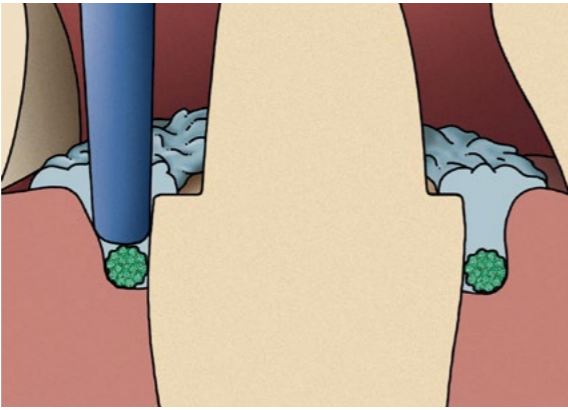
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



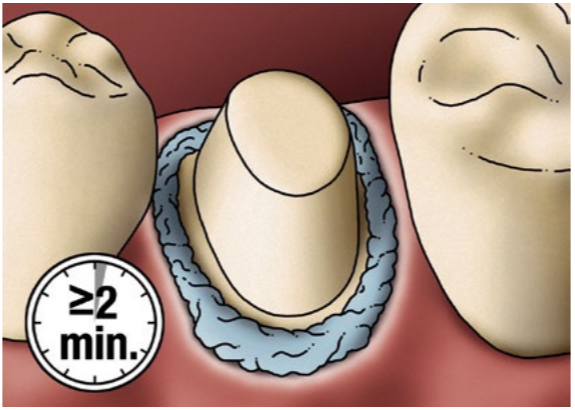
Insert retraction capsule tip into the sulcus.



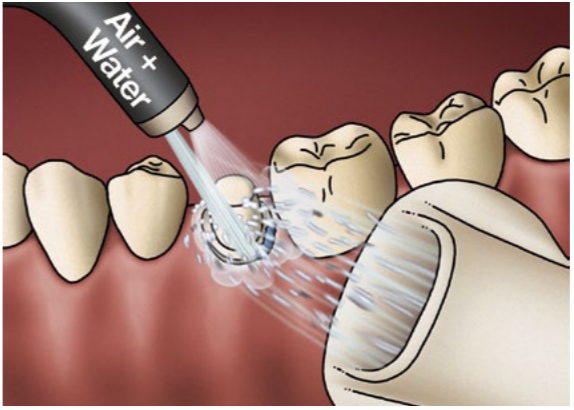
Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



Leave astringent retraction paste on for a minimum of 2 minutes.



Completely remove astringent retraction paste with air-water spray and suction.

Solutions



Recommended Material Combinations 3M™ Imprint™ 4 VPS Impression Material

| Tray Material | | Recommended Wash Material | |
|---|--|------------------------------------|--|
| 1-step Technique-Penta™ | | | |
| 3M™ Imprint™ 4 Penta™ Heavy | | 3M™ Imprint™ 4 Light | |
| | | 3M™ Imprint™ 4 Regular | |
| 3M™ Imprint™ 4 Penta™ Super Quick Heavy | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Super Quick Regular | |
| 3M™ Imprint™ 4 Penta™ Putty | | 3M™ Imprint™ 4 Regular | |
| 1-step Technique-Cartridge | | | |
| 3M™ Imprint™ 4 Super Quick Heavy | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Super Quick Regular | |
| 3M™ Imprint™ 4 Heavy | | 3M™ Imprint™ 4 Light | |
| | | 3M™ Imprint™ 4 Regular | |
| 2-step Technique | | | |
| 3M™ Imprint™ 4 Penta™ Putty | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Light | |

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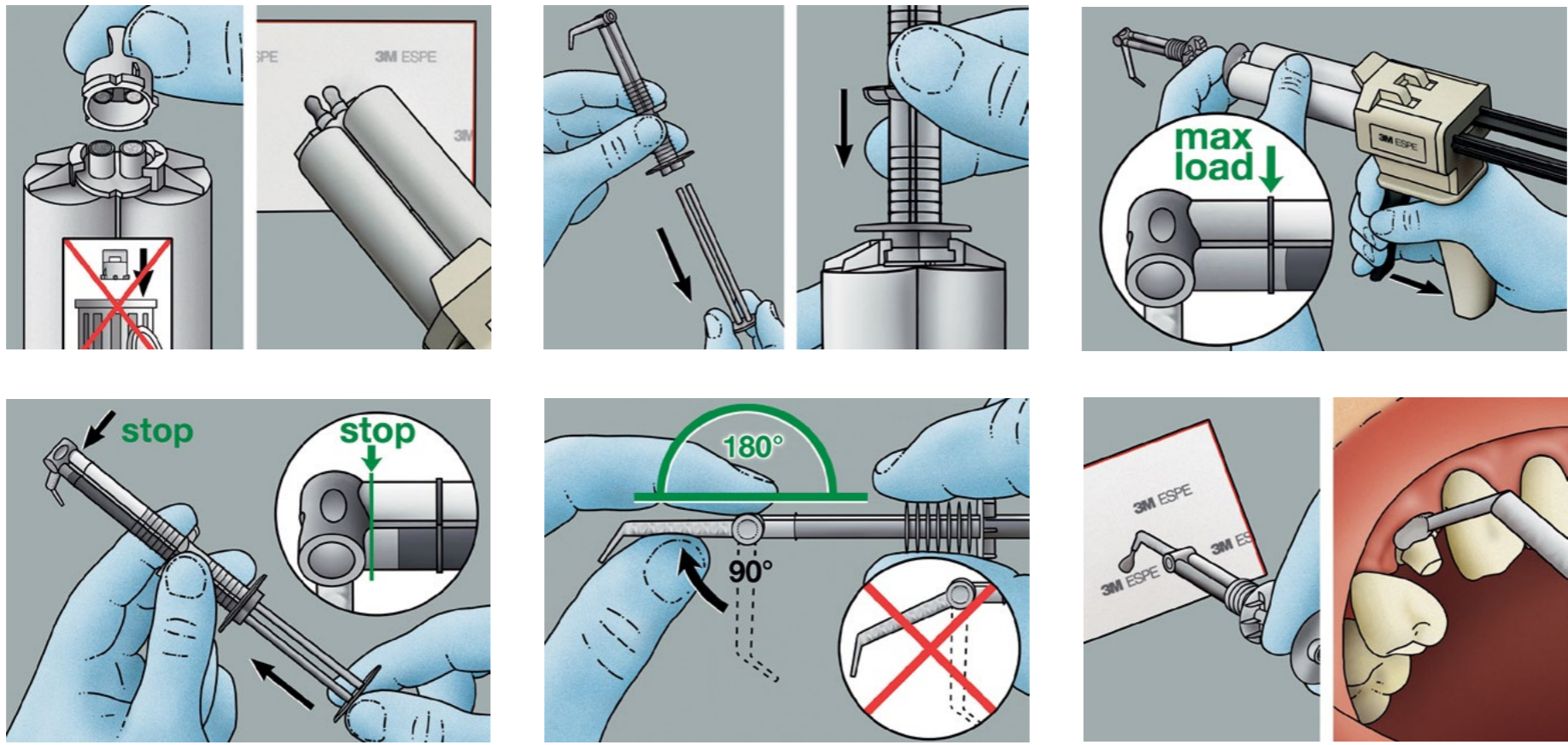
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allow excess
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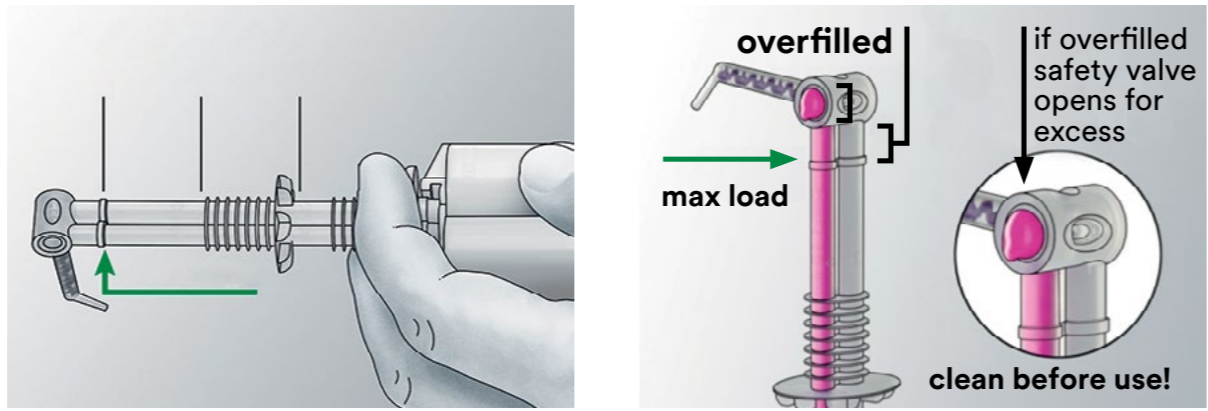
tions
Material:



3M™ Intra-oral Syringe Green/Purple



Tips for success.



Solutions

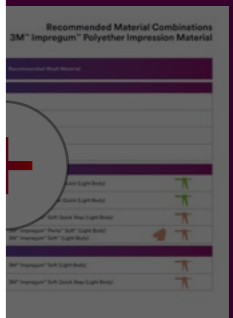


3M Science.
Applied to Life.™

Recommended Material Combinations 3M™ Imprint™ 4 VPS Impression Material

| Tray Material | | Recommended Wash Material | |
|---|--|------------------------------------|--|
| 1-step Technique–Penta™ | | | |
| 3M™ Imprint™ 4 Penta™ Heavy | | 3M™ Imprint™ 4 Light | |
| | | 3M™ Imprint™ 4 Regular | |
| 3M™ Imprint™ 4 Penta™ Super Quick Heavy | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Super Quick Regular | |
| 3M™ Imprint™ 4 Penta™ Putty | | 3M™ Imprint™ 4 Regular | |
| 1-step Technique–Cartridge | | | |
| 3M™ Imprint™ 4 Super Quick Heavy | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Super Quick Regular | |
| 3M™ Imprint™ 4 Heavy | | 3M™ Imprint™ 4 Light | |
| | | 3M™ Imprint™ 4 Regular | |
| 2-step Technique | | | |
| 3M™ Imprint™ 4 Penta™ Putty | | 3M™ Imprint™ 4 Super Quick Light | |
| | | 3M™ Imprint™ 4 Light | |

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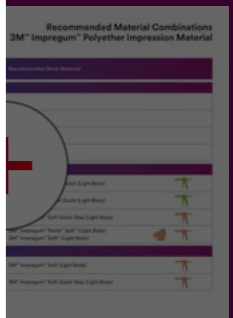


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Recommended Material Combinations 3M™ Impregum™ Polyether Impression Material

| Tray Material | Recommended Wash Material | |
|--|---------------------------|---|
| Monophase Technique | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | | |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | | |
| 3M™ Impregum™ Penta™ (Medium Body) | | |
| 1-step Technique–Penta™ | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | 3M™ Impregum™ Super Quick (Light Body) |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | | 3M™ Impregum™ Super Quick (Light Body) |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | | 3M™ Impregum™ Soft Quick Step (Light Body) |
| 3M™ Impregum™ Penta™ Soft™ (Heavy Body) | | 3M™ Impregum™ Penta™ Soft™ (Light Body) 3M™ Impregum™ Soft™ (Light Body) |
| 1-step Technique–Cartridge | | |
| 3M™ Impregum™ Soft (Medium Body) | | 3M™ Impregum™ Soft (Light Body) |
| 3M™ Impregum™ Soft Quick Step (Medium Body) | | 3M™ Impregum™ Soft Quick Step (Light Body) |

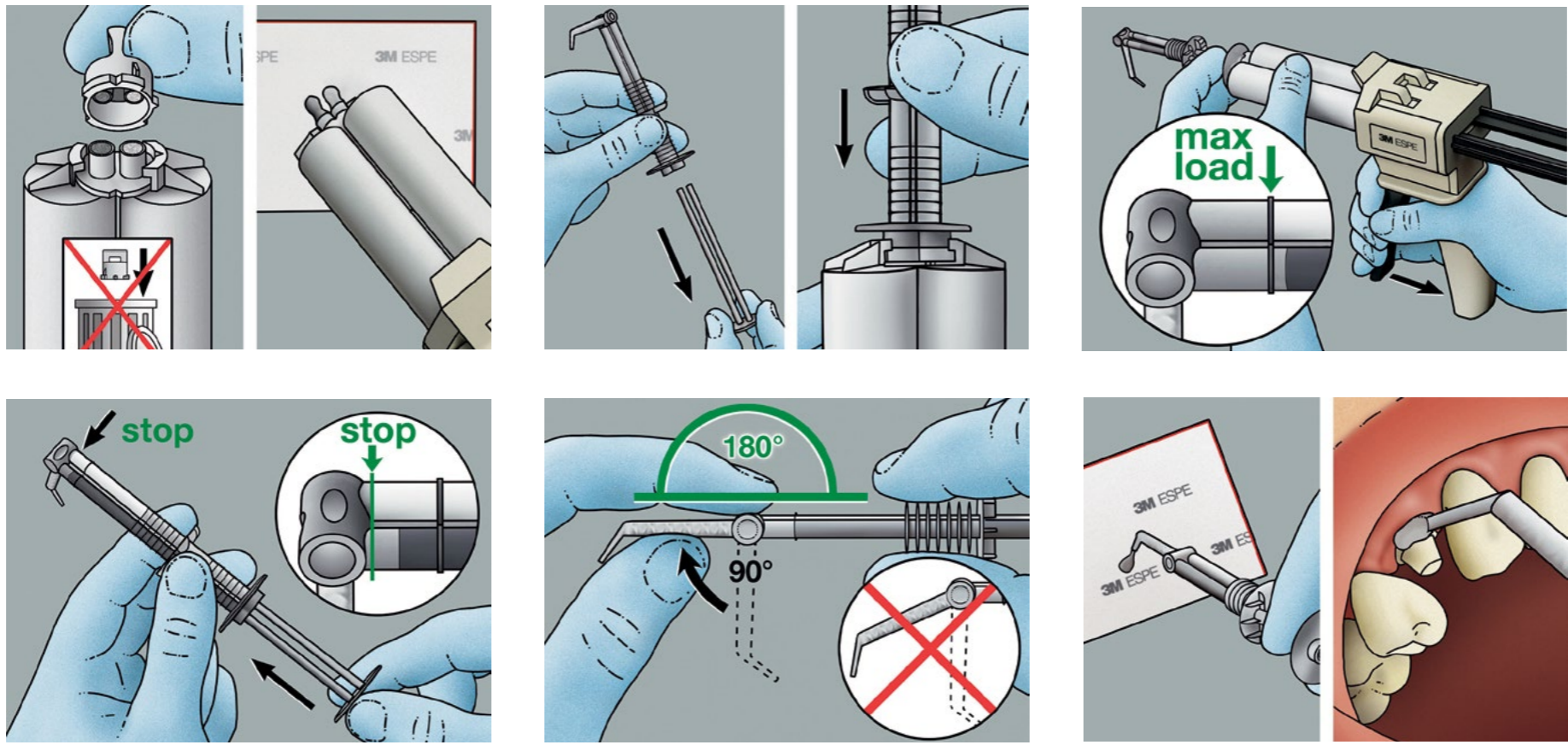
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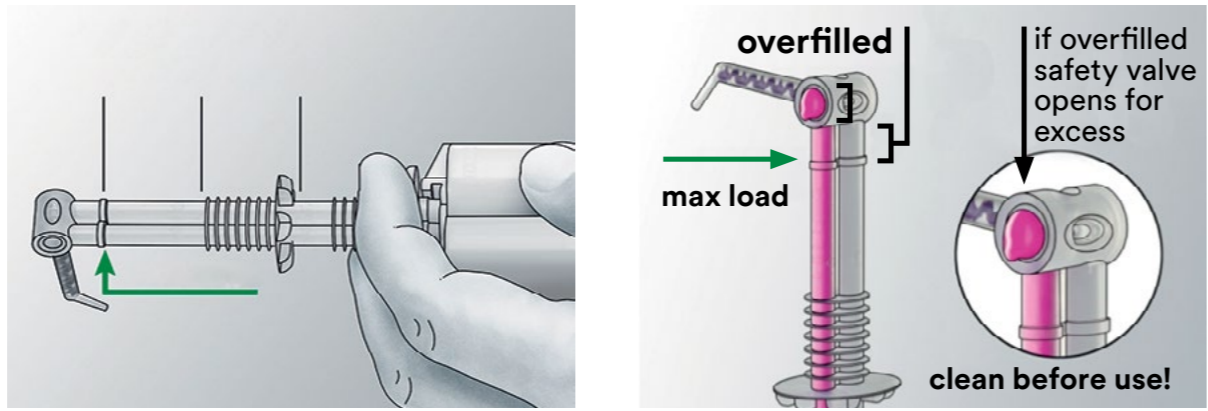
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3M™ Intra-oral Syringe Green/Purple

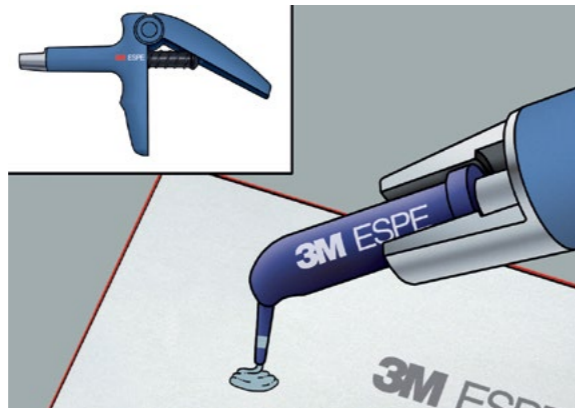


Tips for success.

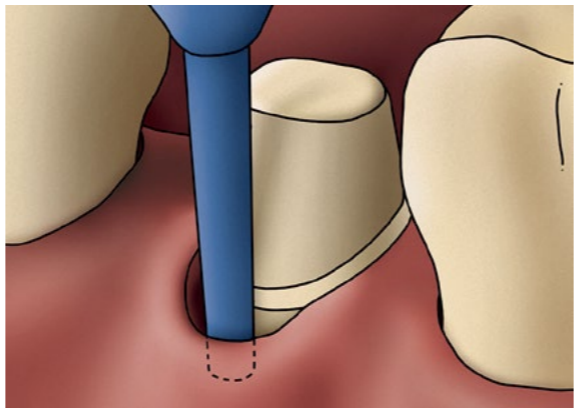




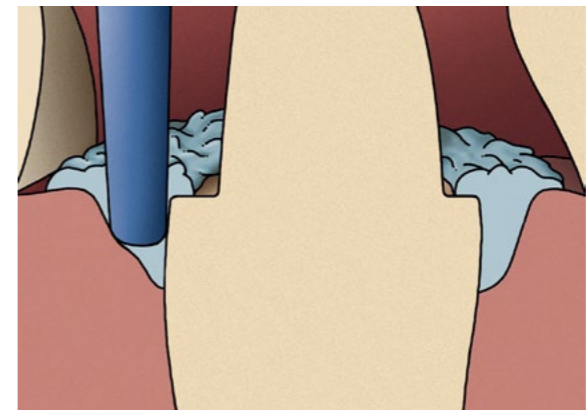
3M™ Astringent Retraction Paste



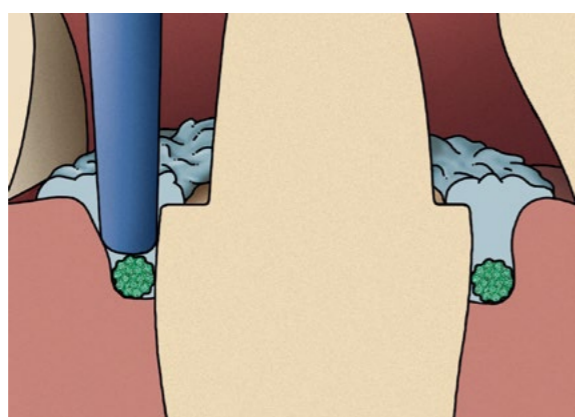
Remove a retraction capsule from the blister and insert into dispenser (fits into most composite dispensers). Extrude a small amount of paste and discard.



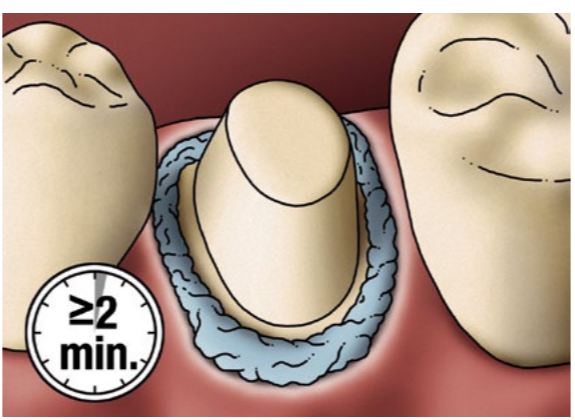
Insert retraction capsule tip into the sulcus.



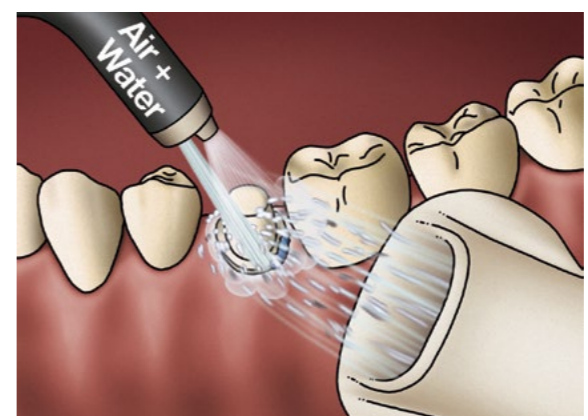
Slowly and steadily, inject astringent retraction paste into sulcus. Completely fill the sulcus.



Optional: procedure with cords. For more gingival deflection, the astringent retraction paste can be used in combination with retraction cords.



Leave astringent retraction paste on for a minimum of 2 minutes.



Completely remove astringent retraction paste with air-water spray and suction.

Solutions



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Portfolio Overview 3M™ Imprint™ 4 VPS Impression Material

| | Dispensing system | Viscosity low high | Setting version | Maximum working time (23°C/73°F) min:sec | Maximum intra-oral syringing time (37°C/98°F) min:sec | Constant Intra-oral setting time (37°C/98°F) min:sec |
|---|-------------------|------------------------|-----------------|--|---|--|
| Tray Materials | | | | | | |
| 3M™ Imprint™ 4 Penta™ Putty | | Putty | Regular Set | 1:30 | – | 2:30 |
| 3M™ Imprint™ 4 Penta™ Heavy 3M™ Imprint™ 4 Heavy | | Heavy Body | Regular Set | 2:00 | – | 2:00 |
| 3M™ Imprint™ 4 Penta™ Super Quick Heavy 3M™ Imprint™ 4 Super Quick Heavy | | Heavy Body | Fast Set | 1:15 | – | 1:15 |
| Wash Materials | | | | | | |
| 3M™ Imprint™ 4 Light | | | Regular Set | – | 1:00 | 2:00 |
| 3M™ Imprint™ 4 Super Quick Light | | | Fast Set | – | 0:35 | 1:15 |
| 3M™ Imprint™ 4 Regular | | | Regular Set | – | 1:00 | 2:00 |
| 3M™ Imprint™ 4 Super Quick Regular | | | Fast Set | – | 0:35 | 1:15 |

Im
not completely set.

intra-oral
impression
removal.
temperature.
operator's
age
her
intra-oral
temperature
materials and
impression materials:

| | | | | | | |
|-----------------------------|--|-------|-------------|------|---|------|
| 3M™ Imprint™ 4 Penta™ Putty | | Putty | Regular Set | 1:30 | – | 2:30 |
|-----------------------------|--|-------|-------------|------|---|------|

| | | | | | | |
|-----------------------------|--|------------|-------------|------|---|------|
| 3M™ Imprint™ 4 Penta™ Heavy | | Heavy Body | Regular Set | 2:00 | – | 2:00 |
|-----------------------------|--|------------|-------------|------|---|------|

Solutions



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Portfolio Overview 3M™ Impregum™ Polyether Impression Material

| | Dispensing system | Viscosity low high | Impression technique | Recommended max. working time (min:sec) | Intra-oral setting time at 37°C/98°F (min:sec) |
|--|-------------------|------------------------|----------------------|---|--|
| Super Quick Setting Materials | | | | | |
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | | | Monophase or 1-step | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | | | 1-step | 0:45 | 2:00 |
| 3M™ Impregum™ Super Quick (Light Body) | | | 1-step | 0:45 | 2:00 |
| Quick Setting Materials | | | | | |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | | | 1-step | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | | | Monophase | 1:00 | 3:00 |
| 3M™ Impregum™ Soft Quick Step (Light Body) | | | 1-step | 1:00 | 3:00 |
| Regular Setting Materials* | | | | | |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | | | Monophase | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ (Medium Body) | | | Monophase | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Heavy Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Light Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ Soft (Light Body) | | | 1-step | 1:45 | 4:15 |
| 3M™ Impregum™ F (Medium Body) | | | Monophase | 1:45 | 4:15 |

*Setting time from start of mixing 6:00 min.

Impression material not completely set.

intra-oral
impression
removal.
temperature.
operator's
stage
her
intra-oral
temperature

Materials and
Impression Materials:

Portfolio Overview
3M™ Impregum™ Polyether Impression Material

| Material | Recommended max. working time (min:sec) | Intra-oral setting time at 37°C/98°F (min:sec) |
|--|---|--|
| 3M™ Impregum™ Penta™ Super Quick (Medium Body) | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Super Quick (Heavy Body) | 0:45 | 2:00 |
| 3M™ Impregum™ Super Quick (Light Body) | 0:45 | 2:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Heavy Body) | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft Quick Step (Medium Body) | 1:00 | 3:00 |
| 3M™ Impregum™ Soft Quick Step (Light Body) | 1:00 | 3:00 |
| 3M™ Impregum™ Penta™ Soft (Medium Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ (Medium Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Heavy Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Penta™ Soft (Light Body) | 1:45 | 4:15 |
| 3M™ Impregum™ Soft (Light Body) | 1:45 | 4:15 |
| 3M™ Impregum™ F (Medium Body) | 1:45 | 4:15 |